

Inria Sophia Life, Clear & Nice

INTRODUCTION

******On every Chapter you can go back to the summary, clicking on the cartoon on the top right or left of each page

The Inria website (Scientific & Practical issues, application forms...)

https://intranet.inria.fr/

https://intranet.inria.fr/en

The Inria tools, process and so on can looks like a



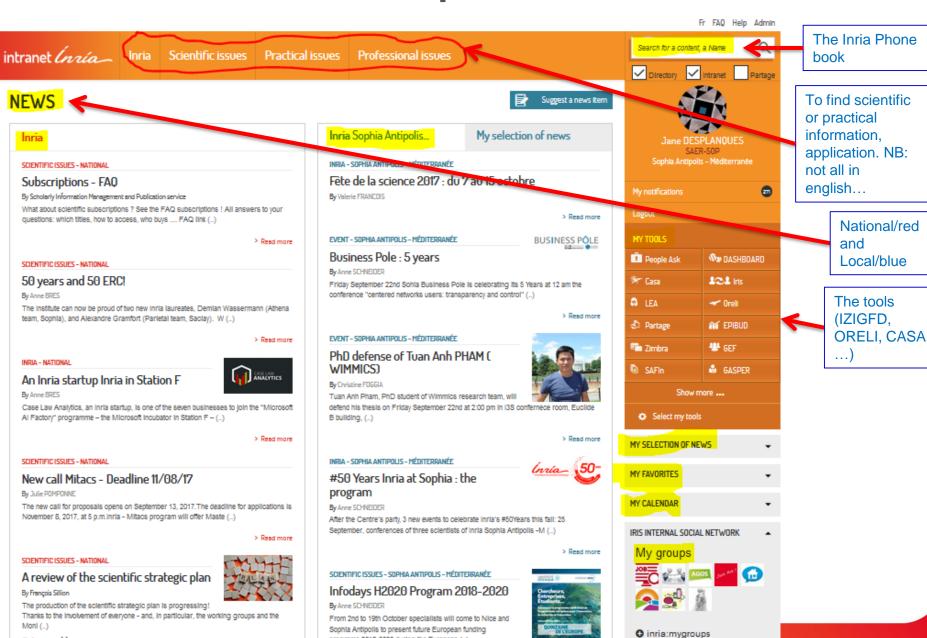




→ Easy and nice.



Inria Website: https://intranet.inria.fr/en



programs 2018-2020 during the European (..)

1 comment(s)

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INRIA National CRI SA-M + Newcomer's Guide



INRIA

Senting Sentence Sent

INRIA FRANCE

https://www.inria.fr/en/centre/head-office

https://www.inria.fr/centre/siege

INRIA CRI SA-M (Centre de Recherche INRIA Sophia Antipolis Méditerranée)

Newcomer's guide

https://intranet.inria.fr/en/Inria/Research-centres/Sophia-Antipolis-Mediterranee/Welcome

Booklet

https://intranet.inria.fr/Inria/Siege-Centres/Sophia-Antipolis-Mediterranee/Livret-d-accueil

Site map

http://www.inria.fr/centre/sophia/presentation/les-implantations-du-centre-sur-le-bassin-mediterraneen



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Contacts of internal services



Contacts: Assistant, Reception, General Services



For any questions contact your team Assistant

7 ????? (+33 4 92 38 ????? from outside) – name.lastname@inria.fr

CRI SA-M Reception

7 7777 (+33 4 92 38 77 77 from outside) - **sophia.accueil@inria.fr**

NB: if you call from Inria site to internal service with only the extension, please enter 7 and then the 4 numbers

→ to make a call to external, enter the classic phone numbers

GENERAL SERVICES: Building Cauchy

https://intranet.inria.fr/Inria/Siege-Centres/Sophia-Antipolis-

Mediterranee/La-Direction-et-les-services-du-centre/Services-

Generaux/Contacts





Contacts: IT Support



IT Support: https://intranet.inria.fr/en/content/view/full/9102

The "permanence" office is located to **Cauchy building**, C030)

And The "magasin" are open from 1pm to 5pm from Monday to Friday

- for any emergencies: 04 9238 5000 (7 5000) during the SIC working hours from 9am to 12am and 1pm to 5pm
- And before to contact them maybe you could find the solution to their section:

http://www-sop.inria.fr/semir/MyFAQ/

FOR ANY QUESTIONS TO IT AND GENERAL SERVICES, USE THE HELPDESK

https://helpdesk.inria.fr/





Contacts: Human Ressources



<u>Human Ressources Service (HRS) - Building Fermat</u>

https://intranet.inria.fr/Inria/Siege-Centres/Sophia-Antipolis-Mediterranee/La-Direction-et-les-services-du-centre/Services-des-Ressources-Humaines/Contacts/

The contact Depending on your team - Transfer (+33 4 92 38 ???? from outside) - name.lastname@inria.fr

Questions: passeport, resident permit, renewal, OFII, diane.polinelli@inria.fr

NB: Think to do the process on time to renew your resident permit (2 month before expiring)

Questions: Work Contract, medical check up, holidays... christine.anglade@inria.fr

General questions: christine.calvet@inria.fr

NB:You need to let them know about every change of your personnal life (New address, Phone number, married, bank account..)

Everything explained on this link

https://intranet.inria.fr/Formulaires-Procedures/Vos-demarches-administratives-liees-aux-ressources-humaines





Contacts: Phone book, Social service

Phone book INRIA https://annuaire.inria.fr/

Prevention doctor: Remy MATHIASIN 04 97 21 43 10/ r.mathiasin@ametra06.org

For any Social questions:

Nelly CELLA – 6 06.75.75.91.89.87 cella.nelly@gmail.com or nelly.cella@inria.fr

Permanence: Every Thursday 9h to 13h In the Medical Office / **Building: Ampère office A003**)
© 04.93.84.07.82

Prevention Assistant:

Nadine TOUSSAINT

2 04 97 15 53 56

Nadine.toussaint@inria.fr

Building: Ampère, office A108

https://intranet.inria.fr/Vie-pratique/Sante-securite-prevention/Prevention-des-risques-professionnels/Acteurs-de-prevention



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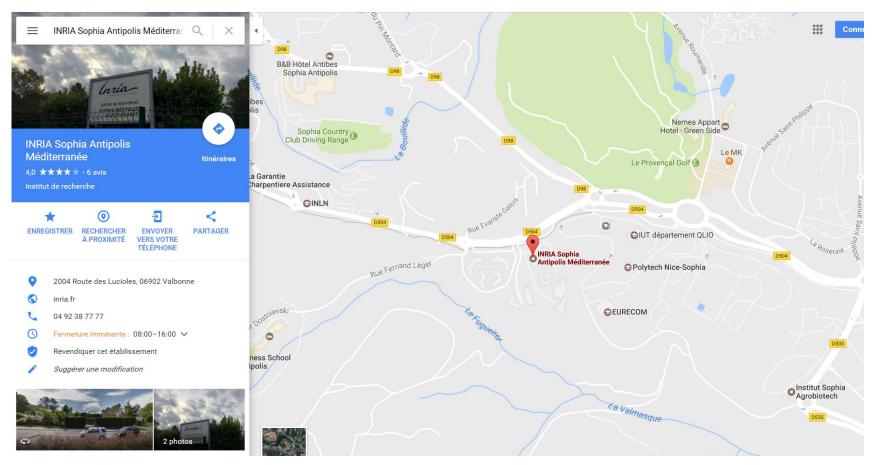
Transport: Inria location, partial covering, bus information, how to reach the Center, CIV, Taxi





Transport: Inria location

http://goo.gl/maps/l8sJN





INRIA LIFE - 1:



Transport: Inria partial covering

In accordance to decree N° 2010-676 dated on June 21, 2010 Inria as an employer, partially covers the costs of subscriptions related to

travel by public transport between the usual residence and the place of work.

You will provide the 1rst month the application form (link below) + proof of payment + copy of your travel pass to HRS by internal post

https://intranet.inria.fr/Formulaires-Procedures/Vos-demarches-administratives-liees-aux-ressources-humaines and you will have to keep all the proofs (with the minimum limit of a one-year total). Indeed They can be requested in case of control by Inria Accounting Agency.

→ Otherwise, a deduction from pay may be applied.

Then if you change your address or if you decide not to renew your subscription, please make sure to inform your SMGHR department to stop your transport refund on your pay slip.

→ Any overpayment will be recovered by the payroll department.





Transport: Bus Information

Info Bus & train in the area

http://www.envibus.fr/

http://www.lignesdazur.com/index.asp (Bus in NIce)

http://www.cg06.fr/fr/servir-les-habitants/deplacements/transport-collectifs/lignes-et-

horaires/lignes-et-horaires/

http://www.ter-sncf.com/Regions/Paca/fr/Default.aspx

◆Bus stop is INRIA at Sophia Antipolis, between "Skema" and "Templiers"

You go down front of the site







Transport: Bus Information

- Most of the time, to come from Nice to Sophia, the bus is 230 (1,50€)
- this bus doesn't work during the week-end
- **→** Going to Sophia by Antibes:

with 250 (cg06 link above) - the price is 10€

bus stop "Airport Terminal 1" to Antibes, get off at "Pôle Echange Antibes = PEA" (You can ask to the bus driver)

and then take the **100 express**, from "**PEA**" to go up to Sophia, the **terminus** is "**GR VSA**" gare Routiere Valbonne Sophia Antipolis.

You can as well reach Sophia with the bus 1 from Antibes from bus stop called "PEA"

- ◆You can use L001 or L100 as well from the city center from Antibes
- ◆You can use bus 230 as well from the city center from Nice
- ◆ To get Sophia by train if you come from Nice or Cannes:
- → get off in Antibes and take the bus L001 or the L100 Express
- With the 100 (envibus) or the 1 (envibus), price is 1€





CIV- Access from terminus : "GR VSA" gare Routiere Valbonne Sophia Antipolis.

From Nice, Cannes or Antibes You will get off at "Sophia Gare" = GR VSA (Gare

Routiere Valbonne Sophia Antipolis).

Go out from the bus and go on your left towards "Place Bermond" (place with bars, snacks, banks ...)

you will cross place Bermond and the CIV is after later on from the place.

→ You'll request the key of your room to the AGORA reception opened 24/24 and 7/7

WARNING: The room is ready from noon, the day of your arrival, not before,

To Reach Inria from CIV

Bus "1" or "100" from "Sophia Gare" = GR VSA and get off at "INRIA" (between "Skema" and "Templiers")

→ After that, go to the reception.





Transport: Taxi

Transfert service (Airport, Connection from place to another place, 7J/7...)

Sébastien PENET (English Spoken): 06.09.50.92.53 / contact@transfertservice.fr

Or: https://www.facebook.com/Mytaxivan/



Arrival – Workstation Phone station & Office / Sending Post





Your Arrival: Workstation & Phone station



1/ The 1st day of your arrival, you will go to the reception

They will take a picture and will give your Inria badge

2/The team assistant or someone else from the team will welcome you

You will have a desk with a computer and sometimes a phone station

You'll get your login and password + IT Charter

https://intranet.inria.fr/en/Practical-issues/New-entrants/IT-advice-for-new-arrivals

→ What we need to know about phone and using

Extension

04 9238 **7600 à 7999**04 9238 **7550 à 7599**04 9238 **7150 à 7199**04 9238 **5000 à 5099**04 9715 **5300 à 5399**04 8973 **2400 à 2499**

NB: if you call from Inria site to an internal service with only the extension, please enter 7 and then the 4 numbers

→ to make a call to an external from Inria phone station, enter the classic phone numbers,





Your Arrival: Phone station



You will find the modop below:

https://intranet.inria.fr/Vie-pratique/Outils-et-services-numeriques/Services-numeriques/Telephonie/Projet-Telephonie-fixe



Quick Start Guide



Cisco Unified SIP Phone 3905

- 1 Dial
- 2 Answer
- 3 Mute
- 4 Voicemail
- 5 Call Forward All
- 6 Hold
- 7 Conference
- 8 Transfer
- 9 Volume Settings
- 10 Tips



For best results, print on 8.5 x 14" (legal-sized) paper.

1 Dial

To place a call, pick up the handset or press the **Speakerphone** button , and dial a number.

Redial the last number

Press the Redial button

2 Answer

When you get a new call, your phone light strip flashes red. To answer the call, do one of these:

- · Lift the handset.
- Press the Speakerphone button

3 Mute

Step 1 While on a call, press the Mute button

Step 2 Press Mute again to turn Mute off.

4 Voicemail

When you get a new message, your phone provides these indicators:

- · A solid red light on your phone light strip.
- An audible message waiting indicator (if available).

Listen to messages

Step 1 In the center of the Navigation bar, press the Feature button.



- Step 2 Select Voice Mail (use the Navigation pad to scroll).
- Step 3 Press the Feature button, and then follow the voice prompts.

5 Call Forward All

- Step 1 In the center of the Navigation bar, press the Feature button.
- Step 2 Select Call Forward All (use the Navigation pad to scroll) and press the Feature button.
- Step 3 Listen for the confirmation tone, then enter the phone number to forward calls.
- Step 4 To cancel call forwarding, repeat Steps 1-2.

When you lift the handset, you will hear a confirmation tone until you cancel call forwarding.

6 Hold

- Step 1 Press the Hold/Resume button
- Step 2 To resume a call, press the Hold/Resume

7 Conference

- Step 1 From a connected call (not on hold), press and release the hookswitch to get a dial tone.
- Step 2 Enter the phone number of the party to add to the conference.
- Step 3 Press and release the hookswitch again (before or after the recipient answers).

 The conference begins.

8 Transfer

- Step 1 From a connected call (not on hold), press the Transfer button .
- Step 2 Enter the transfer recipient's phone number.

Step 3 Press the Transfer button again or hang up (before or after the recipient answers).

The transfer completes.

9 Volume Settings

The Volume button is located below the keypad.



- To adjust the handset volume, press the Volume button up or down when the phone is
- To adjust the ringer volume, press the Volume button up or down when the phone is on-hook.

10 Tips

How do I use the Feature button?

The Feature button enables you to access features such as Call Forward All, Pickup, and Group Pickup. You can press the Feature button and use the Navigation pad to scroll through the available features.

Where can I find a complete User Guide?

http://www.cisco.com/en/US/products/ps7193/products_user_guide_list.html

nericas Headquarters co Systems, Inc.) West Tasman Drive Jose, CA 95134-1706 A p://www.cisco.com



Tel: 408 526-4000 800 553-NETS (6387) Fax: 408 527-0883

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Your Arrival: Office



Your Office:

You open it with a key. You will found it in the key box in the assistant office

- It's really important to return the key every night before leaving
- it's really important to keep clean = No store any dishes from the restaurant

The cleaning:

Cleaning offices: once a week

Rubbish offices collection: once a week (Wednesday morning)

Paper Rubbish collection in photocopier room: every day

NB: Lavatory, Restaurant, Fitness room: **every day.**





Sending Post



→Entrance of your building

- 1 basket for incoming mail
- 1 basket for outgoing professional or student mail (leave your post in and the reception will stamp it)
- ◆Time: The receptionist delivers the mail and pick up the outgoing ones, around 12:30 everyday

After this time, you can carry out your mail directly at reception before 03:00 pm if you want it leaving the same day.

→UPS

Inform the team assistant before 2:00 pm with the mail

She needs to fill out an application form with a full address and mobile phone of the recipient, object and contract.

Then give it at reception – before 03:00 pm. After this time it will leave the day after



Access Rules (internal rules) & Badges,
Official working hours,
Lunch Time



Access Rules & Badges

6

- **6.30am-10pm during the week** (the gate is open)
- 8am-8pm on Saturday, Sunday and RTT days (the gate is closed, but opens with your badge)

Outside these hours, the gate and buildings will be closed and not accessible.

Special permission must been granted ahead of time for access beyond this schedule.

(A detailed request must be sent by your responsible at acces_ex_sophia@inria.fr) -

After the deadlines (8pm, 10pm depending on the days) every Inria members will be asked to leave Inria.

For security reasons, even when the site is open, the building require your badge to enter.

→ It is important that you carry your badge with you all times.

INTERNAL RULES

https://intranet.inria.fr/Inria/Reglement-interieur-national



Access Rules + Badges



At reception: you will be delivered a badge the first day (picture compulsory)

In case you lost it

→Inform the team assistant or send an email to Helpdesk

https://helpdesk.inria.fr/categories/187/show

- → You will be informed as soon as you can get the new one (usualy, one day after)
- → In the meanwhile, you will receive a visitor badge from the receptionist

In case you forget it

- → Ask at reception for a visitor badge in exchange for an ID (National card or passport)
- → For lunch time, spelling your last name to the cashier will be required

When you leave INRIA (end of contract)

- → You will throw it away or you may keep it safely in memory ©
- → You will return the holder to the reception





Official Working Hours & Bank Holidays

- → The agent has to arrive before 10:00 am and leave after 04:30 pm
- → Lunch time break between 45 minutes and 2 hours.
- → From Monday to Friday 38,30 hours per week (Except trainees → 35h/week)
- → For any different schedule and absence, you have to talk about with your team leader.
- → Next National Bank holidays (Inria will close):

https://intranet.inria.fr/Carriere-vie-professionnelle/Organisation-du-

travail/Conges/Conges-annuels-et-RTT





Lunch Time → **API** restaurant

https://intranet.inria.fr/Vie-pratique/Infos-pratiques/Infos-pratiques-centre/Restauration



The Inria Restaurant - building AMPERE (on the top) facing the pool From Monday to Friday from 11:30 am to 1:30 pm

You will have lunch within the company price (Depending on your status and Inria support a part of the cost),

This rate includes: Starter, Main Course, Dessert and Cheese

The first day at Inria, you will give your Last name at the cashier

Loading your badge:

- with cash at the cashier (specially the 1st day at Inria)
- with credit card at the self-service kiosk (entrance of the restaurant on your right) and the next day, you will be registered in the data base so you could use your badge without spelling your last name,
- → Think to request the remaining credit on your badge the last day of work at Inria.



CAccomodation



Accomodation



Residential hotel

- http://www.resideal.com/antibes/residence-hoteliere-antibes.htm

with Inria connexion: Login: Entreprise63 / Password: rerehazuq

Your search criteria is published to 205 estate agencies

- http://www.goelia.com/residence-vacances/biot-sophia-antipolis/residence-appartea-golf-side.253.4.php
- http://relais-sud.fr/

Residence Student

http://www.etud-accueil.fr/en/

http://www.crous-nice.fr/

http://www.habitat-pluriel.fr/etudiants/

https://www.adele.org/residence/1243/residence-oxford-1243/biot

http://www.nexity-studea.com/residences-etudiantes/nice/06.html

http://www.cia-france.com/French-courses-for-adults/Accommodation/Residences/Villa-Nador

http://www.nemea-residence-etudiante.com/france/provence-alpes-cote-d-azur/alpes-maritimes/biot/le-magister/

residence-57.html

http://www.grand-sud-accueil.com/2,saint-exupery,sophia-antipolis.php?PHPSESSID=aigdmrrei5tn5p5463b0ienc86



Accomodation



CIV http://www.civfrance.com/centre/hebergement

◆INRIA & CIV signed an agreement

Residences Thesa & Oxford near Inria offer appartment with reasonable prices

→ More details in the document Housing_Inria_info HERE

WEBSITES to rent in the area

PAP or Leboncoin or Bienlci

http://www.pap.fr/

http://www.leboncoin.fr/locations/offres/provence_alpes_cote_d_azur/alpes_maritimes/?f=a&th=1&ret=1&ret=2&ret=5

https://www.bienici.com/recherche/location/antibes-06600



Bank Account







Bank Account/Société Générale and Civil Liability

→ Address: Place Bermond – 06560 Valbonne

: +33 (0)4 92 96 54 40

1 : +33 (0)4 92 96 06 59

How to reach:

https://particuliers.societegenerale.fr/rechercher_une_agence_ou_distributeur_billets.html#cp=06560 o

Near CIV

Opening times:

Monday to Wednesday: 09:00 a.m. to 13:15 p.m. & 14:15 to 18:00 pm

Thursday: 09:00 a.m. to 13:15 p.m. & 14:15 to 17:00 pm

Friday: 09:00 a.m. to 13:15

Saturday: closed

Doc required: identity papers + Inria Certificates (internship agreement for interns/Inria Contract fo employees) +

Proof of permanent address + proof of address in France

◆A RIB (bank account identity)

will be printed and you will submit to the team assistant for your Inria file and get your salary

NB: Bank can provide civil liability - see directly with them for conditions & prices





Bank Account/Compte Nikel



→ http://comptenickel.fr/

For further english informations click here

THE FIRST ACCOUNT WITHOUT A BANK / Completely secure

- -The customer is responsible for their login and passwords. If you enter the wrong PIN three times in succession, your Compte-Nickel card will be deactivated and you will have to pay for a replacement (cost: €10).
- Everything possible is included in the €20 subscription. On page 9 you will find details of the seven Compte-Nickel services for which you will be charged. When you contact us, you will be responsible for the cost of the phone call, text message or Internet connection (depending on your contract).
- -You must be over 18 and a permanent resident of France to open a Compte-Nickel account. You can have French or any other nationality. (identity card or passport for European citizen and for non european citizen, a french resident permit is requested.
- Compte-Nickel has the right to close your account in the following situations:
- · the supply of false information,
- the account holder is considered legally incompetent,
- no response to requests for information,
- insufficient funds at the time of the yearly subscription renewal.
- -Your account and card can be stopped in a number of situations:
- suspected fraud,
- suspected stolen card.
- -The **mobile phone number** associated with the Compte-Nickel account must be valid and accessible to the account holder. If not, the card PIN and Internet login details will not be supplied, and the account will not function.
- Compte-Nickel does not permit cheque deposits. It does not supply cheque books or banker's drafts.
- Internet access and a valid email address are required to use all the features of Compte-Nickel. Transactions cannot be carried out via texting alone.



Social Coverage



Social Coverage



<u>Foreign Interns</u> → Before coming in France you have to provide a certificate of your insurance which will cover you during your stay in France.

Below 2 links to have an idea of what we are talking:

http://www.europ-assistance.fr/fr/voyage?gclid=Cj0KEQjwy7qrBRC4lp7_hM3dgloBEiQA72pCnhcX3AXFCc

eRuUZqvEEzenZzJJo0sbfgG1roOu7YT8aAlRy8P8HAQ

http://en.april-international.com/france/visitors-insurance

<u>◆ Interns who studies in France</u> Your school open your rights with social coverage

/!\ Students changing of status → inform your social coverage, insurance.

Others status paid directly by INRIA (Engineer, Phd etc) → HRS will register you with MGEN (social security for public company)

MGEN des Alpes Maritimes - 39 rue Trachel 06000 NICE - Tel : 3676

Philippe CASSEGRAIN pcassegrain@mgen.fr

or if you worked before with private company you are already connected with social security and have already your social security number.

http://www.ameli.fr/ If you need any information about your French Health Insurance rights, call the special Advice Line on :

0 811 36 36 46 from France (local call price from fixed phone line)

0033 811 36 36 46 from foreign countries (call rates vary between operators)

3646 for french people



Find a doctor & What to do with INRIA if you are sick



Near INRIA → A place called Shopping Center Saint Philippe

https://goo.gl/maps/asKSk3CA4uE2

Doctor English Speaker

Dr Laure Lammens or Lustina DINU

200 Av Roumanille

06140 Biot

2: 09 81 18 65 62

Or go to the **Pharmacy** request advice and contact

Near Garbejaire

Dr Nadia ROINE ARMANA or Emmanuel LAVERNHE

1755 route des Dolines

06560 Valbonne

2 04 93 65 32 79

/!\ In case you are sick and not working → from 31/12/2013: no more unpaid day (maybe is gonna change...)

but Give your Medical Certificate to HRS within 48 Hours



Complementary Health Insurance



A complementary health (called a mutuelle) is a policy which reimburses medical costs not covered by the Social Security.

Depending on the policy chosen, it will cover a part or full remaining percentage NOT reimbursed by the French public system.

Below some links with more details

MGEN Contact for any informations : dial 3676

http://www.anglophone-direct.com/New-article,2160

http://www.french-property.com/guides/france/public-services/health/voluntary-health-insurance/getting-insurance/

Health Care Insurance Comparator

https://assurances.lelynx.fr/assurance-sante/comparateur-sante-profil.aspx9



INRIA LIFE

Taxes in France





Taxes in France

→ All the details **here**

And below some main points

- ◆In France, your income must be declared to the Tax Office = Centre des Impôts
- ◆You are required to declare in current year the income you received (salary or scholarship income) in N-1.

In France, filling a tax declaration does not necessarily mean that income taxes have to be paid.

The declaration is also used to assess the percentage of local taxes you need to pay if you rent a place to live.

The form has to be completed, signed and sent back before the deadline which is specified every year.

The deadline depend on your situation. You may check by asking Science Accueil.

For example, tax return can be done later if it is done on line but **beware**: **if you declare your income for the first time**,

it won't be possible to do it on line.

Note that « to declare » your income in France does not mean « to pay » for income tax in France. Indeed, France has signed a lot of fiscal conventions with different countries to resolve special cases or avoid dual taxation. (See the details in the link above)

/ Failure to declare may result in serious administrative difficulties



Taxes in France certificate of tax residence



→ Who should declare

According to the tax code, there are several circumstances for sending a tax return to the « centre des impôts » For example :

- If you receive income from a French source
- If you have a professionnal activity, salaried or not, unless it is a minor activity
- If France is your main country of residence (last year you spent more than 183 days in France)

These circumstances are applicable to the vast majority of researchers coming to France for research work. Fellowship holders (post-docs) are included, and only students with a grant do not have to pay income tax, under certain conditions.

Scientists with a resident's permit with the mentions « scientist », or « salaried worker » or « temporary worker » must declare their annual income.

→ To help you when HRS request you to fill out the <u>certificate of tax residence</u>
http://europa.eu/youreurope/citizens/work/taxes/income-taxes-abroad/index_en.htm
You can select your language top on right





Taxes in France

→To get your tax return form

At your local Centre des impôts

- ◆To find the address of your tax office, go to : www.impots.gouv.fr
- Click on « contacts »
- At the bottom of the page, fill in the box with your home address
- Then, within the window that appears, click on « centre des impôts » The tax return form should be available online.

→ More help HERE





Taxes in France

→ You need help with your tax return?

◆Go to your local tax office « Centre des Impôts » for unusual situations or to the Mairie of your residence.

◆Or ask Science Accueil!

Email: contact@science-accueil.org

Or contact Departmental Public Finance Directorate from ALPES-MARITIMES

DDFIP ALPES MARITIMES

15 bis rue Delille

06073 Nice Cedex 1

2: 04 92 17 60 00

: ddfip06@dgfip.finances.gouv.fr



10

Resident Permit: Renewal





Resident Permit: Renewal

- Request your renewal <u>before validity of resident permit has been expired</u>
- /! Prefecture won't accept any pretext and You will have to pay an extra of 180€
- → You have to start the process <u>2 month before</u> the end of your resident permit with all documents required, contact <u>diane.polinelli@inria.fr</u> (HRS)
- You can find the Application form:

https://intranet.inria.fr/en/Practical-issues/New-entrants/Accueil/Working-in-France

You'll find the application corresponding to your situation



What you are eligible: Transport – Training – Days OFF



Transport



In accordance to decree N° 2010-676 dated on June 21, 2010 Inria as an employer, partially covers the costs of subscriptions related to

travel by public transport between the usual residence and the place of work.

You will provide the 1rst month the application form (link below) + proof of payment + copy of your travel pass to HRS by internal post

https://intranet.inria.fr/Formulaires-Procedures/Vos-demarches-administratives-liees-aux-ressources-humaines

and you will have to keep all the proofs (with the minimum limit of a one-year total). Indeed They can be requested in case of control by Inria Accounting Agency.

→ Otherwise, a deduction from pay may be applied.

Then if you change your address or if you decide not to renew your subscription, please make sure to inform your SMGHR department to stop your transport refund on your pay slip.

→ Any overpayment will be recovered by the payroll department.



Training



- ◆ Interns, are not eligible as you are considered having already an internship = training.
- Applicants to Inria training sessions must be working at INRIA more than 6 months

Exception: request for french classes outside of this period from the agents who arrive during the year.

Info+: if you want personnal language courses, away from Inria and just near Inria, there is:

ELIKA TRAINING!

contact@elikatraining.com

****** + 33 (0) 661 143 565

****** +33 (0) 981 650 812

Centre Regus – Bâ timent Aristote A - Les Algorithmes

2000 route des Lucioles

06164 Biot Sophia Antipolis

http://www.elikatraining.com/index.php/en/



Days Off



→ Inria work Contract + Internship agreement you are entitled to days off (about 2,5 days a month)

After asking to your team leader, you have to fill in CASA*:

https://casa.inria.fr/auth.php

Mhen there is a bank holiday or National RTT during the holidays that you want to book, you have to fill out CASA in 2 steps (before the bank holiday and after it)

*NO CASA for interns

→ After approval from the team leader about your absence, update it in your calendar Zimbra

For the status outside Inria (no paid by Inria), please inform the team leader about your absence.

- **/**IN Days off from N-1 submitted after April 30th N+1 won't be accepted!
- For example we are the 04/02/2018 and you have still like 5 days off from 2017
- → Take them before 30/04/2018 otherwise they will be lost!

Below the link to inform you about french bank Holidays

http://intranet.inria.fr/drh/dossiers/conge/calendrier.html



Sporting, Cultural & Social Life = AGOS







Sporting, Cultural & Social Life

Beneficial Owner: Be paid by Inria

AGOS

Association de Gestion des Oeuvres Sociales de l'INRIA/ Management Service activities

Association, governed by 1901 law & managed by and for INRIA agents.

https://intranet.inria.fr/en/Practical-issues/AGOS/AGOS

Opening Hours

No currently permanent assistant

→ You will receive the permanence informations soon



As you use the AGOS'Benefits, you agree to be AGOS'Spirit observing the rules and all







Sporting, Cultural & Social Life

→ Discounted rates & facilities according your salary & family, for:

Trip, holidays resort, summer camps, sporting & cultural activities and so on https://www-agos.inria.fr/action_sociale.php
https://www-sop.inria.fr/agos/DR:I/Web/index.php?option=com_content&task=section&id=4&Itemid=31

→ Access to the **fitness room** (building ampère)

http://www-sop.inria.fr/agos/DR:I/Web/index.php?option=com_content&task=category§ionid=5&id=72&Itemid=30

To register: send a **medical certificate** to **agos-fitness@sophia.inria.fr**

To credit the fitness room access on your Inria badge, contact agos-sophia.assistante@inria.fr









Sporting, Cultural & Social Life

→ AGOS partially subsidizes some events: cinema, concert, jazz festival, theater and so on http://www-sop.inria.fr/agos/DR:l/index.php?option=com_content&task=view&id=15&Itemid=36

→ Rooms to be used: Photo lab, music room ...

http://www-sop.inria.fr/agos/DR:I/index.php?option=com_content&task=section&id=6&Itemid=34

→ Media Gallery: **BibAgos** (Loan books, comics, cds, dvds, ...)

http://www-sop.inria.fr/agos/DR:I/ancienweb/mediatheque/

Room: C008 – Building Cauchy

Valerie Pascual: books

Sophie Honnorat : cederom & CD

Claire Senica: DVDs

Nathalie Bellesso & Anita Guiteau to welcome you and provide you any informations

Monday & Thursday: 12h30 13h30 - Permanency Calendar



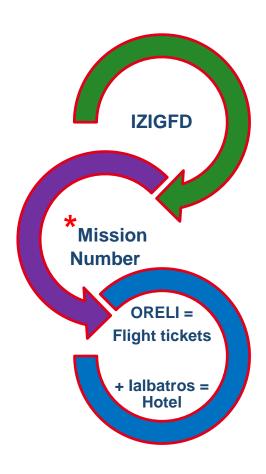
13

Mission – Schema + IZIGFD + ORELI + Ialbatros + Report mission + Contacts + Inria Car + Cash Advance + Travel insurance



Schema





We only need the OM number for
the approval step in Oreli

→ You can pre-book your flight ticket
with ORELI without the OM number

User guide: https://partage.inria.fr/share/page/document-details?nodeRef=workspace://SpacesStore/a1d61cbc-a2b9-4f14-98c8-4823d77c347e





1/ Once discussed with your team leader about your professional trip and the financial source (name and number of the contract)

2/ Create your mission with IZIGFD https://portail-izi.inria.fr//tiki-index.php



https://portail-izi.inria.fr//tiki-index.php



Bienvenue sur le site de IziGFD,

Connecté en tant que 'jdesplan' (se déconnecter)



demander mission



missions



voir compte bancaire



vehicule



fiche retour de mission



missions



délégations





évolution



IziGFD



REQUEST FOR PROFESSIONAL TRIP AUTHORIZATION II

The deadline to return all your expense forms is 20 days after after your travel
Send to the Tavel Office (Identification and France Department)
30 days before the deadline for payment of registration fees
30 days before a departure abroad - 8 days before a departure in France
Sen the traval, outfor for for the applicable registrons

	Back Confirm
TRAVELLER'S DETAILS	
,	
PURPOSE	
travel motive:	
Final travel destination Town/city (in french)	For towns/cities including the word 'SAINT', use the abbreviation 'ST'
Attending a scientific event	
Assignment as part of a school/ongoing training as Select	
☐ Travel to attend an exam as Select	
EXPENSE CLAIM No change for BRIA	*Stimated amount*(C) of travel expenses involved in Oreil
Scentific event (7) Scentific event (7) Scentific event (7) Accommodation booked Select Registration fees No	Amount in euros : Payment : Select
Scientific event (5) Registration fees No (training course registration fees are paid by the Training budget)	- S regiment. Select
Budget allocation project/department number if not, please specify budget	
(in case of of multiple budgets allocation numbers, give details in the 'Comments' neid)	
To be justified from a contract	Name and No.
□ Analytical code 2 (14) □ Visa request (15) Select	
☐ Display town search by country TRAVEL DETAILS For fights or train booking, contact the travel agency by e-mail or telephone	
	ITINERARY
Departure town: Date: Time: (DD/MM/YY) (HH:MM)	Arrival town: Date: Time: Transport used: Type Location (DO/MM/YY) (HH:MM)
× 🕶	🟏
Add a journey Return Journey	
(1) Plane If special rates: No discount	
(2) Train Select Reduction : % No discount	
Grand Voyageur card	
(3) Fiscal horsepower of the personal vehicle: (CV) (4) Rental vehicle: provide authorization from the travel office	
(5) Car pool : Driver name : Passengers names :	
20	
COMMENTS	
(Please specify any details which can help the process relating to your travel; for example of	lates of private stay, multiple budget allocation, etc.) => 650 characters max
This travel request will be manage by traveller's missionary assignments office.	



Name + dates of the conference + website

Ex: AVSS 2018 from 27 to 30 of Nov https://avss2018.org/

Or if it is not a conference, describe the job you will do (topic etc) and with who (name of the lab etc)

2-Scientific event, tick if it is and select attendee or speaker

3- No charge for Incia if your mission is paid by another company.

Or to attend a school or an exam

- 4- Advance request (for mission outside France)
- For that you have to provide 1 month before the mission to your assistant, the booking of your accommodation (hotel, Ajr.BNB etc.)
- Just be sure that the dates and your name appear
- 5. Travel you tick and you specify ticket paid by India (most of the time) or by "traveler" (for example, in the case, you so with your wife/busband and you want to travel together so you will specify it in comment In this case, think to request an invoice separated of the cost of your wife/busband to into with you post assignment mission)
- Nb: it's mandatory to use ORELI to book your tickets except when the company is not covered by ORELI (Low cost company)
- 6- Estimated amount: mandatory for the beginning with the new. But don't worry just write an estimate
- 7- Stay, you tick,
- 8- Accomposation booked; either by Inria (ORELI) or by other means

NB: For mission in France it's mandatory to book hotel with ORELI

9- Scientific event: you tick if it is

10- Registration fees: yes or no

If yes, the amount and then if you paid with inria Credit Card or yourself

- 🖈 If you paid yourself, you will join the invoice and the confirmation of registration to your post assignement mission
- 11- Budget allocation: tick if it is your team which will support

IF NOT: DON'T TICK

And fill out the 12 with the specific "destination budgétaire" OORECHOOOO-00

In this case, you will have to join to your assistant the agreement for using this one

- 13- Tick and writhe Name and Number of the contract EVEN if it is "DOTATION 5354"
- $14\ \&\ 15$ most of the time, no need to fill out
- 16- Travel Details Detail from your house to the place of your meeting, conference etc.
- $17-Tick\,when$ it is the location of your mission

And then details of your back

- 18 NB: If you use your personal Gal. → Think to send to your assistant documents of your car (registration and insurance, once a year it's enough)
- 19- Think to complete if you will car pool
- 20 Comments:

Really important to be short and clear

Write the **personal date of your trip if it is and that there is no financial effect for Inria** (you will send the screen shot to the assistant showing that the price is the same). **Specify any important information for the mission department** (if you paid tickets yourself and why and so on)





This webservice is Open from 02:00 am to 11:00 pm everyday

Your request must be validated, usually by the team assistant or your team leader

→Once your trip is validated in IZIGFD, it will be implemented in GFD/OPSF 4 times a day (Monday to Friday 7h30, 11h30, 14h00, 16h00)

NB: If a city doesn't exist → Write the closest known one + specify it in comment + request it with a ticket To https://helpdesk.inria.fr/categories/161/submit





Important points to know when you create your mission:

Trip in Europe: your trip will start the day before the beginning of the conference...

Trip outside of Europe: your trip will start 2 days before the beginning the conference...

If you plan to arrive in the country of the mission a few days before or to stay a few days after the mission, for holidays or any personal reasons:

- → the financial service will just refund you the length of the professional trip/Conference, without including day before and day after!
- → Make sure that the price of the tickets would be the same and do write in "Comments" on the bottom of IZIGFD "For personal reasons & without financial implications for INRIA"



Cash Advance



→ You can request for cash advance when you fill out the mission in IZIGFD

to cover up a part of the mission expenses

- ◆You have to forward your booking hotel or a proof of accommodation to the assistant
- **◆3** weeks before the mission to get the money on your bank account
- ◆You will receive 75% of the mission expenses (meals and nights compensation regarding minefi rate)

For example:

5 nigths in a hotel to Krakow

According MINEFI, group 1, the rate refund is 175€ for 1 night + 1 breakfast + 1 lunch + 1 Dinner

→After sending your hotel booking, you will receive +/- 650€ (= 175*5 and 75% of 875€) in cash advance

If 5 nights in a french country:

After sending your hotel booking, you will receive +/- 470€ (= 5 nights*95€ reimbursement per night + 10 meals between lunch & dinner *15,25 → 75% of 627,5) in cash advance.



ORELI

Once you receive from IZIGFD by email your mission number,

→ Book your trip with ORELI/KDS flight and/or train

https://neo.mykds.com/home?instance=inria



You will find

the contact

If anv question about your booking

Book your flight or train tickets and/or hôtel



Train Tickets: We have 96h to approve your booking in ORELI

Flights Tickets: We have 48h/72h - The airline specifies in the email requesting approval how long price is guaranteed

II You pre-book on Friday, you could lose your tickets...

/!\ To approve in ORELI we need the OM NUMBER provided by creating your mission in IZIGFD



ORELI



Sometimes, your travel is "complexe" and you can't book it with Oreli (for example: they don't suggest flights with specific low cost compagny)

- → mail to: <u>fr.businesstravel@service.amexgbt.com</u> with your request
- → They will send you a proposal and after having confirmed your travel, you will receive e-tickets

Think to cc the assistant

NB: For the moment you can't book any Transavia flight tickets by ORELI not even in Offline with American express

→ you have to pay yourself and ask the refund when you will do the report mission

Low Cost & bags permitted: https://wiki.inria.fr/Oreli/Low-cost_et_bagages_autoris%C3%A9s





Mission in France/Hôtel: lalbatros

The service is called "IALBATROS" but it is the same link to book flight/train tickets

→ For mission in France it's Mandatory to book a room using ORELI

120€/night : Paris (75) + 78 + 91 (les Yvelines & l'Essonne)

95€/night: other french countries

Otherwise you will get only 60€ per night

The only situations where you can book hotel outside ORELI

- ◆ No room available within 5km
- ◆ Some hotel doesn't reply online, it's called "Hotel en demande"
- → If the reply later is "no room available"
- ◆ If room suggested is unacceptable in terms of comfort
- ◆ If hotel can't host properly disabled people



To prove one of these cases and to get the full refunding:

MAKE A SCREENSHOT and/or keep any message (cancellation) from hotel that you will join to your report mission, writing in comment what happened



The Control of the Co

Mission in France/Hôtel : lalbatros

In case your hotel booking with ORELI (most of the time ©) will be successful,

- ◆ You'll receive by e-mail a voucher
- ◆Print your VOUCHER and present it at hotel reception
- ◆ Important to know: You don't have to pay the tax for staying if any pb email to benoit. Chauvin@inria.fr





Mission in France : Expenses Limit

Mission in France → 2 meals per days are refunded: lunch and dinner

- **→** 15,25€/meal
- → For the accounting service, the breakfast is included with the price of the night so it won't be never refunded
- → 1 night in Paris and department of "les Yvelines" won't exceed 120€
- → 1 night in others department (77, 91, 92, 93, 94 et 95) and province won't exceed 95€



Mission outside France Accomodation booking and Expenses Limit

You can book with any means (booking.com, AirBNB and so on), just be sure :

- 1- To be able to provide an invoice
- 2- Your name + date of booking appear on the invoice
- 3- The price will match with Inria policy

For that, check MINEFI indicating the country of your trip

https://www.economie.gouv.fr/dgfip/mission_taux_chancellerie/frais

"Groupe 1" - The rate includes 1 Night with Breakfast + 1 Lunch + 1 Dinner per day

The night is 0,65 of the minefi rate

1 meal is 0,175 of the minefi rate

Example: for a mission in UK, the **MINEFi Groupe 1** is : 130 GBP

- → 1 night + breakfast won't exceed 84,50GBP
- → 1 meal per day won't exceed 22,75GBP
- → 84,50 + 22,75 + 22,75 = 130GBP per day



Mission: Contacts for assistance



Flight or train Tickets : American Express Contact

From Monday to Friday 08:30 am to 06:30 pm (not for bank holidays)

2: 01.72.28.94.12

1: fr.businesstravel@service.amexgbt.com

Acess After Hours/Service 24/24h: 01 72 03 96 91

available from 06:30 pm to 08:30 am

from Monday to Friday + week-end and bank holidays

//\tag{\text{//} These calls are billed 30 € HT → so only use it if necessary

Any prob with a booking in Oreli including hotel, you can Contact : <u>Si.moa.oreli@inria.fr</u>



Mission: You can book an Inria car



→INRIA has 4 utility cars

https://intranet.inria.fr/Vie-pratique/Infos-pratiques/Infos-pratiques-centre/Reserver-un-vehicule

To book one:

Mail to

https://helpdesk.inria.fr/categories/208/submit

With names of the driver + names of passengers (if you drive more than 10 hours →2 drivers mandatory) dates and schedule (departure & return)

Where

Why

Taking over the Car:

- ◆You can have the car the day of the departure not the day before
- ◆Get back the keys and car registration paper to the reception
- Check if the credit card for petrol and motorway is well with the papers → only use it in Total petrol station and for motorway fees.
- Don't forget to ask the PIN number of the credit card
- Think to fill up the car with petrol when you come back and park it where you found it



Mission: FILHET-ALLARD Insurance



For any agent in mission for Inria (IZIGFD application form) the insurance will cover:

- Foreign missions for agents paid or not by Inria (travelling with Inria mission order)
- Missions in France for agent non paid by Inria and living outside french territory (travelling with Inria mission order)
- ** + 33 1 49 02 46 70 (for emergency)

and the insurance number that you have to mention in case you call it: **INRIA- 4.904.188** and **then you will have to mention as well:**

First & Last name

Where you are (country, city..)

Why you are calling

A phone number where you can be reach

More information with Intranet:

https://intranet.inria.fr/Vie-pratique/Achats-Remboursements/Voyage-d-affaires/FILHET-ALLARD-2016-00501





Mission Report

https://portail-izi.inria.fr//tiki-index.php



https://portail-izi.inria.fr//tiki-index.php



Bienvenue sur le site de IziGFD,

Connecté en tant que 'jdesplan' (se déconnecter)



demander mission



missions



bancaire



vehicule



fiche retour de mission



missions



délégations





évolution



IziGFD



Mission Report — To do ASAP after coming back



Number of meals paid by the person on the assignment (during the trip supported by Inria) Number of hotel nights paid for by the person on the assignment (attach the bill)					You will join the invoice of the hotel NB: no need to
Other expenses (no supporting documents)					provide the receipt of meals
	f trips by public transport way, streetcar) during the trip	(bundle of	,50 euros/journey)		
	f miles by PV during the trip t with the declared journeys)				
	r expenses (please attach super supe				You will join all
Nature of the expenses incurred by the employee Amount Currency					receipt of any
Plane		0,0	AFGHANI		expense declared
Train		0,0	AFGHANI		in this part
Rental veh		0,0	AFGHANI		
Fuel (pool	vehicle/rental vehicle)	0,0	AFGHANI		
Tolls		0,0	AFGHANI		
Car Park		0,0	AFGHANI		
Taxis		0,0	AFGHANI		
RER or oth	er transport (out of bundle)	0,0	AFGHANI		
Conference	e Registration fees	0,0	AFGHANI		
Others	(specify)	0,0	AFGHANI V (a	ttach supporting documents)	
Others	(specify)	0,0	AFGHANI V (a	ttach supporting documents)	
Others	(specify)	0,0	AFGHANI V (a	ttach supporting documents)	
Comr	ments -				If you travel for personnal reason With
.ii					no financial effect, if you paid the tickets yourself and why and all important things



Mission Report



Any costs connected with hotel and within the mission, will be funded (hotel & Flight, bus, taxi, wifi and all)

/!\ The refund is made only upon proof of payment and receipt (hotel, taxi, bus and all)

Except meals → only writing how many you paid

M Provide your Post-assignment report sheet ASAP after the end of your mission

◆ After submitting in IZIGFD, Give 2 copys of your Mission Report + all of the receipts to the Team assistant In the same time send to the assistant 1 pdf file including the report of mission from IZIGFD followed by all of the receipts and invoice from taxi, hotel etc





Registration to a Conference



Registration to a Conference



- **1 -** Request the approval from your team leader to attend a conference,
- 2 If the payment will be done with Inria credit card, see with the team assistant to book in Zimbra calendar the person in charge of the credit card (Building Lagrange/Room: L123 /Only Monday or thirsday from 09:30 am to 04:30 pm)
- **3 –** Before the appointment, fill out the application form « Menue depense », sign and make sign the team leader.

the assistant will complete the part with budget and all)

4 – Think you maybe should provide your paper number, title of the paper, passport number (often requested) when you will go to register online

For bank transfer:

 Specify it in your IZIGFD form and send to the team assistant the confirmation of your conference registration,



15 To Print a Poster



To print a Poster https://intranet.inria.fr/Vie-pratique/Infos-pratiques/Au-bureau/Impressions

- → Anticipate your request +/- 15 days before the conference
- 1/ Email to the **Assistant**, specifying:

Name of the Conf, what exactly you want (poster or any else), the size, finishing touches, tube or not etc.

- 2/ She will request approval from the boss suggesting the name and number of the allocation
- 3/ After agreement from the boss, the Assistant will order it to SAF (accounting service)
- **4/**Then, **send your pdf file** to print@ideogram-design.fr **with**:
 - Nom du demandeur/ Applicant Name :
 - Nom de l'équipe/ Name of the team :
 - Nom du ou des fichiers / Name of your file
 - Type de produit (poster, kakémono, roll-up...) / Type of service :
 - Format du produit en mm / Size (mm) :
 - Nombre d'exemplaires/ How many :
 - Papier demandé (papier photo, tissu, bâche, support aimanté...)/ Paper base :
 - Finitions/Finishing touches:

```
plastification : aucune / brillante / satinée
```

trous (oeillets) avec emplacement à préciser :

contre-collage: aucun / PVC 2 mm / PVC 3 mm

- Demande particulière/ Comments :
- Tube pour transport (en supplément)/Tube or not : OUI / NON
- Date de livraison souhaitée/Delivery date requested :

4/Inform your team assistant once you will receive your poster

/I\ Please respect this process and do not request your poster without informing the assistant

- 76





IDEOGRAM

120 route des Macarons – WTC 2

06560 VALBONNE

\Bigsilon: + 33 (0)4 93 00 15 30

http://www.ideogram-design.fr

Below, sizes most used and for all the offer, click here:

- Poster size A0 bright (the basic one 84*120 cm) 53€ht
- **Poster Size A1 bright (60*84 cm) 26,50€ht**



16 Combine 2 Activities



Combine 2 Activities



- → Usually permitted, be aware of the limits for teaching activity

 INRIA agrees with the second activity if teaching does not become the main activity of the agent.
- → Ask to your boss
- → After his approval, Fill out the form https://intranet.inria.fr/Carriere-vie-professionnelle/Remuneration-Cumul/Remuneration-et-cumul/Cumul

→ Send the form (internal post) and an email to the HRS contact, **2 month before the starting**

specifying that you undertake your second activity within your holidays and not during your INRIA days work



How to book a meeting Room, Audio, Visio Line







To see all the rooms on the CRI SA-M with facilities available in every room (video projector, white board, capacity and so on):

https://intranet.inria.fr/Vie-pratique/Infos-pratiques/Au-bureau/Organiser-une-reunion

Conference rooms location

https://partage.inria.fr/share/page/document-details?nodeRef=workspace://SpacesStore/778499d8-d60a-4582-b033-3d2641a8c52e

You can't book yourself:

Amphi Morgenstern + rooms K1, K2 & K3

→ Mail the team assistant or the helpdesk https://helpdesk.inria.fr/categories/207/submit

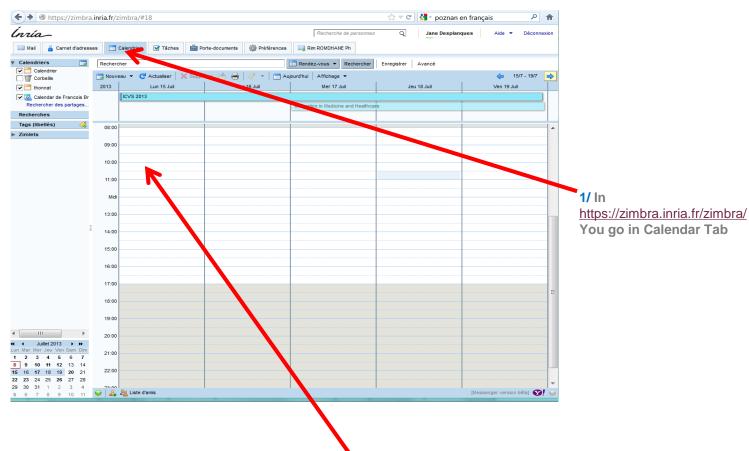
With all details: Date + schedule + Object

+ Name of the room and the layout you need (School or U) - except Amphi Morgenstern







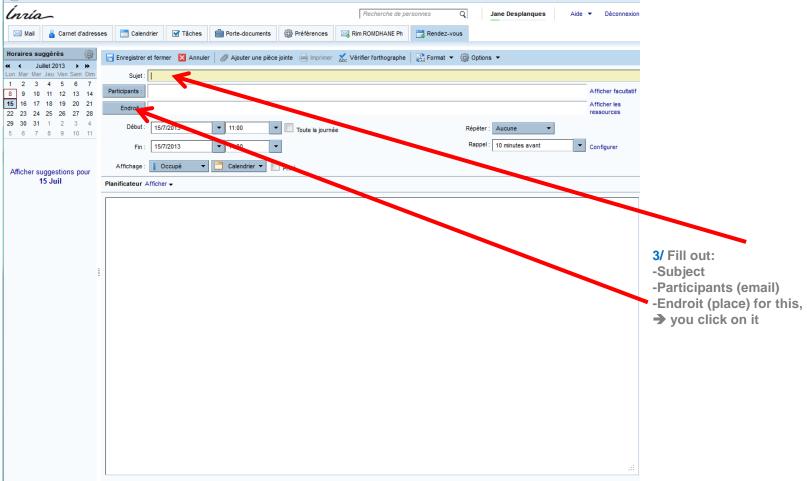


2/ You Select (click twice) day and time that you would like

for your conference











chercher emplacemen	nts							
Rechercher emplacement	S							
Nom:		Site:			Rechercher			
					Rechercher			
Capacité minimale:		Bâtiment:						
Description:		Étage:			Permettre d	les i salis	sations multiples	
Nom	Emplacement			Cont	tact		apacite État	
Sophia-Salle Cafet. Club	Lieu : Sophia, Bätiment : Euk			'		36	Libre	
Sophia-S Cafet. Extension						64	Libre	
Sophia-Salle de musique	Lieu : Soprii., PAtiment : Am				Libre	=		
Sophia-Salle Euler bleu	Lieu : Sophia, Bâtiment : Euler, Salle : E00z+E005					40	Libre	
Sophia Se Euler violet	Lieu : Sophia, Bâtiment : Euler, Salle : E006					80	Libre	
Sophia-Salle Galois Coriolis	Lieu : Sophia, Bâtiment : Galois, Salle : G55					24	Elloro	
Sophia-S lle Kahn K1	Lieu : Sophia, Bâtiment : Kahn, Salle : K1			resa-sall	le@sophia.inria.fr	18	Libre	
Sophia-Sale Kahn K2	Lieu : Sophia, Bâtiment : Kah	ın, Salle : K2		resa-sall	le@sophia.inria.fr	18	Libre	
Sophia-Sale Kahn K3	Lieu : Sophia, Bâtiment : Kah	ın, Salle : K3		resa-sall	le@sophia.inria.fr	18	Libre	~
.ieu(x) assocés(s) à ce re Nom	Emplacement			Cont	tact	c	apacité État	
Nom	Emplacement			Com	idot		apacito Liut	
							ОК	Annuler
5134								
5/ Y	ou click on the or	ne you war	ιτ					
		_						
	And select it =	« selection	iner »	-				
	6/ And	d to finish	→ OK					

4/ and then you click on « Rechercher » = Search

And below you will see appear all of the rooms from INRIA France and you click down untill finding the rooms of Sophia

This link to remind you the rooms at INRIA Sophia-Antipolis

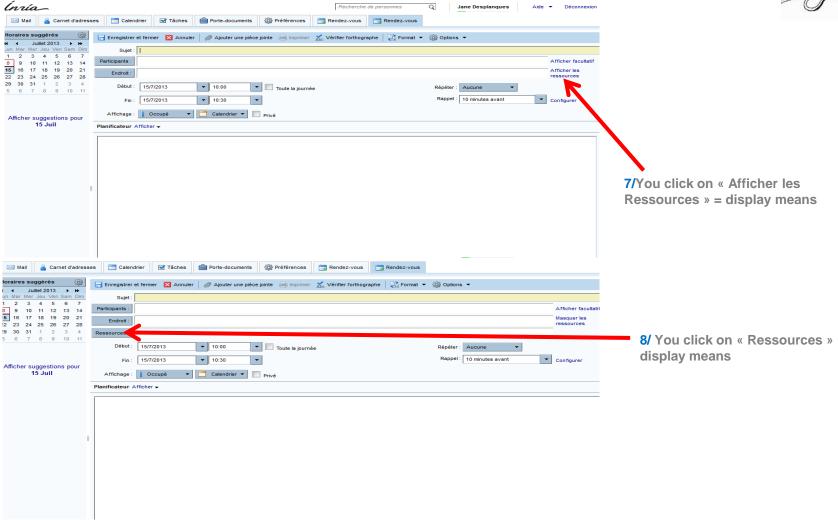
http://www-

sop.inria.fr/interne/services/gener/salles
2.shtml#sallesdisponibles

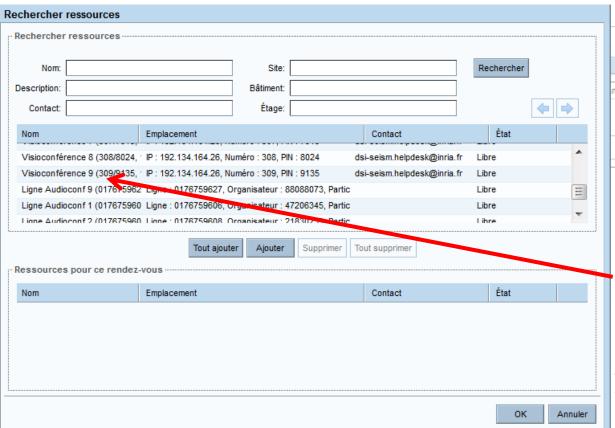














9/ And then you click down untill find

Visioconference 8 (for example) or else number And

Ligne Audioconf 9 or else number

Then you select what you want and then you will have all numbers to transfer to your colleague in order to get connection

Visio Connection, you will need the

IP: 123.456.798.12 Number: 123 PIN: 1234

Audio Connection, you will transmit to the participants the phone number 01...... + Organisateur number for the one who will start the connection + Participant number dialed by the other participants



18 Printer





Printer: How to Install – How to use it

To set up printing on Linux

https://wiki.inria.fr/support/Configurer_I%27impression_depuis_un_poste_Linux

To set up printing with macOS

https://wiki.inria.fr/support/Configurer I%27impression_depuis_un_poste_macOS

To set up printing with Windows

https://wiki.inria.fr/support/Configurer_I%27impression_depuis_un_poste_Windows

Manual and user guides

https://wiki.inria.fr/support/Manuels et guides d%27utilisation



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Printer: What to do in case of failure



- If any ERROR MESSAGE → Automatic message will be sent directly to Toshiba
- Any Prob with the printer itself and no error message (eg: paper Jam ...)

2/ after sales service Toshiba → 0 820 12 02 80

Tell them serial number and where is located

For Borel 0 it is Room B014 + CFAG42836 + 24

For Borel S it is room BS13 + CGAG52844 + 12

You will find its on the link

https://intranet.inria.fr/Vie-pratique/Infos-pratiques/Au-bureau/Impression

And provide maximum information about the prob

Any printing prob from your computer → Keystone to SIC

https://helpdesk.inria.fr/categories/87/submit

◆ About Cartridge → there will be a message from the printer to change it, you will find it on the table near the printer.

After making the change with the new one, please put the older one in the box and then in the basket for the mail at the entrance of your building,

The user will have to change it himself

HOW TO DEAL WITH YOUR PRINTING JOBS:

https://print-sam.inria.fr/fmclient/Default.aspx



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1 G Your Leaving

Your Leaving



Hope you enjoyed your stay and you learned a lot.

Thanks for providing your own contribution in the team and its research topics.

→ Before leaving:

- Return your laptop, keys of the office to the team assistant, any books you borrowed to the IST
- Clean your desk
- Close your bank account
- ◆Give your team assistant your next address if already known

Your Inria work certificate will be sent by email or by post from HRS

Interns you can request to the team assistant to sign any document about your presence in the team



Thank You

