Human Computer Interaction

@ the Department of Informatics and Telecommunications

Prof. Yannis Ioannidis

Dr. Maria Roussou



- Gesture-based interaction
- Games
- Augmented reality
- User-centred design methods, personalisation, interactive storytelling
- Information visualisation

Gesture-based interaction in immersive VR

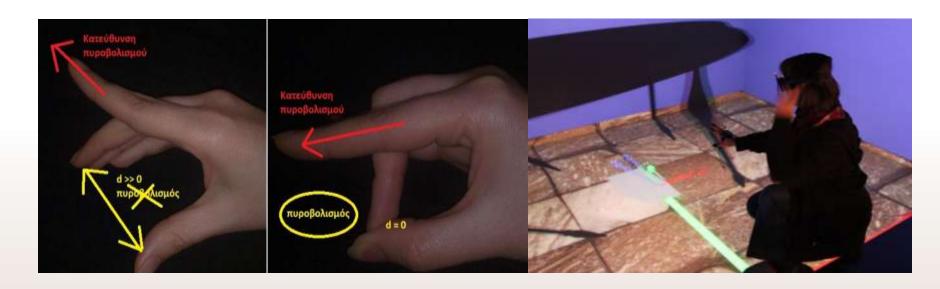
Ms. Anthi Dimara

Supervisors:

Prof. Yannis Ioannidis

Dr. Maria Roussou

Dr. George Drettakis



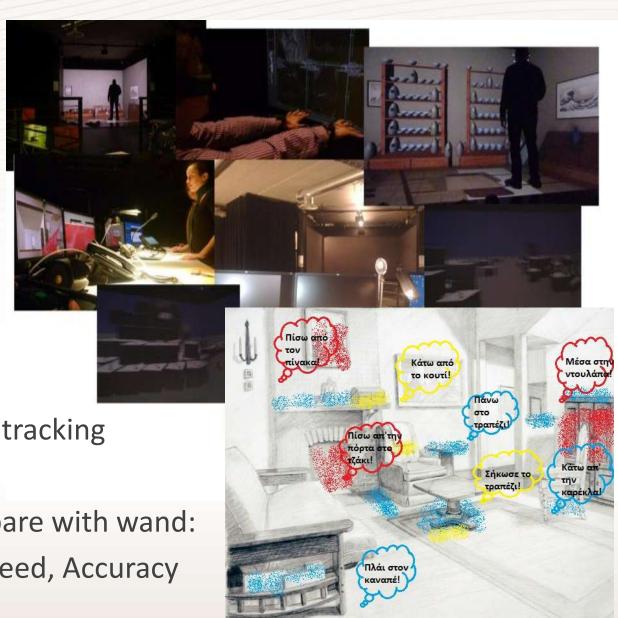
Gesture-based interaction in IVR

Tasks in the VE requiring:

- o Push
- o Pull
- o Pick up
- Put down
- Rotate
- Grab
- Release

...using gesture and finger tracking

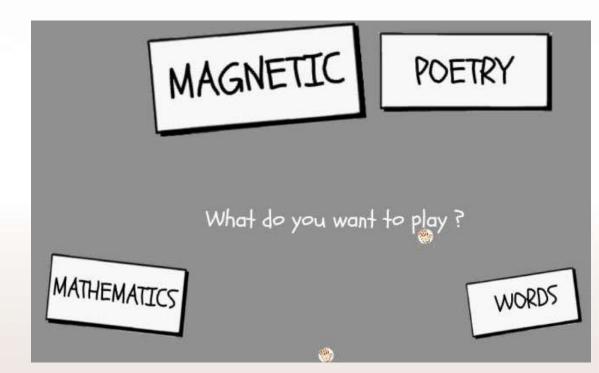
An experiment to compare with wand:
 Balance, Multi-Tasking, Speed, Accuracy



Magnetic Poetry: a full-body interactive game

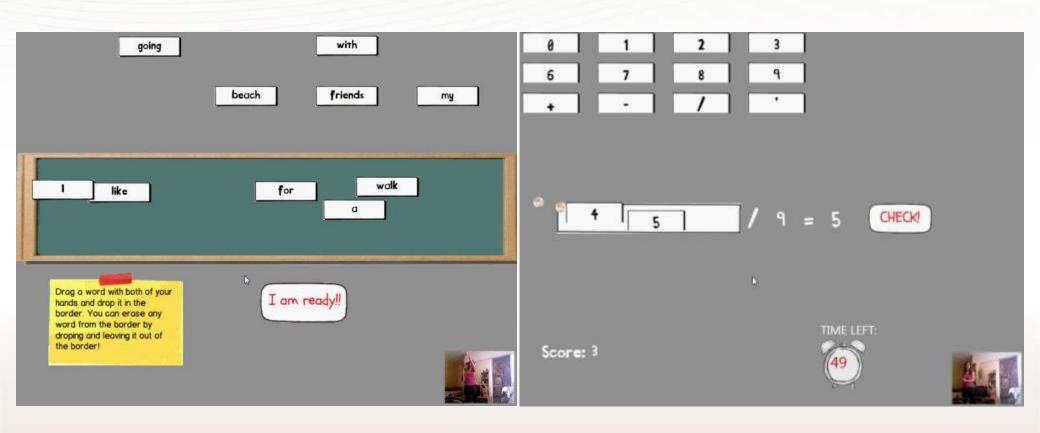
Ms. Marianthi Grizioti

Supervisors: Prof. Yannis Ioannidis Dr. Maria Roussou



Magnetic poetry full body interaction

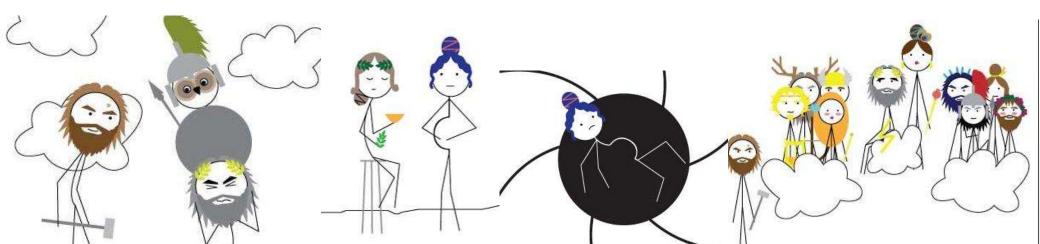
- A one or two-player game using the Kinect
- Players can solve arithmetic equations or co-create a sentence



ARcropolis: Augmented Reality game for two players

Mr. Manolis Giannisakis, Mr. Panagis Papadatos

Supervisors: Prof Yannis Ioannidis Dr Maria Roussou



ARcropolis

- A two-player serious game for primary school students
- Remotely located players use their webcam and 24 printed cards with patterns to co-construct a story about the Greek goddess Athena & the birth of Athens



CHESS: Cultural Heritage Experiences through Socio-personal interactions and Storytelling

Prof. Yannis Ioannidis

Vivi Katifori, Vassilis Kourtis, Marialena Kyriakidi, Natalia Manola, Maria Roussou, Manolis Synodinos, Manolis Tsangaris, Maria Vayanou



Fact sheet

Project acronym: CHESS

Contract n°: 270198

Project type: STREP

Start date: 01.02.2011

Duration: 36 months

www.chessexperience.eu











UNITED KINGDOM · CHINA · MALAYSIA

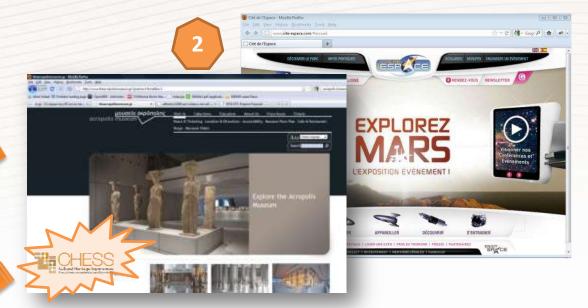






The experience starts prior to the visit











The Acropolis Museum











Cité de l'espace





Two pillars of visitor experience





Personalisation challenge

Provide a

Tailor to

Rich information space

Individual preferences

Wide variety of visitors

& <u>characteristics</u>



Storytelling challenge

authenticity

engagement

credibility

interactivity

institutional
 authority
(knowledge)

dramaturgy





An iterative design approach, which makes use of interaction design processes, such as participatory design, to keep the

user at the center Data about users A continuous Closely linked design, test with users, Personas to evaluation, especially measure, and reformative Scenarios design evaluation & stories cyclical process Requirements & specs





Understanding our users

Data collection: quantitative & qualitative (ethnography)



Personas

Visitors & authors, individuals & groups



Scenarios

UX scenarios & stories



Requirements – Functional Specifications

On-site/in-museum, Off-site/on-line Visitor experience, Author reqs.



Before- during – after, off-site/on-site

Explicit & implicit profiling

Match with Personas

Suggest stories



Before



Experience through adaptive storytelling

Create "souvenirs"



During





After

Revisit



Explicit elicitation of visitor profile: CVS

- Capture the visitor's profile through a very brief and engaging questionnaire, before the experience commences.
- An iterative and complex process, raising many design issues and challenges at different levels. E.g.,:

the need for recording as much information as possible about the user to support personalisation



the need to avoid a timeconsuming and complex questionnaire process

 Subset of persona variables considered important for the CITE, in the context of the CHESS personalisation objectives for the Beta version

Lucas ————— "Training to become an astronaut"

Céline ————— "A travel in space"

1-on-1 mapping



To view additional content about exhibits: extra reading material, references, video

or a serious game to be used after the visit



CHESS Visitor Survey for Cite de l'espace

A decision to create two "versions" of the CVS, one for visitors under 12 years old (age Group A) and one for teenagers and adults (age Group B)





- Personas are a set of representative profiles ("archetypes") for a visitor base
- how a particular profile uses a particular application in a given context
- Effective personas are driven by data

As a <u>design</u> tool:
a powerful way to
communicate behaviors,
goals, wants, needs, and
frustrations

As an <u>implementation</u> tool: for approaching the "cold start" problem by creating profiles (i.e., as a basis for personalisation)



Persona variables

1	Age	14	Objective related to the museum collections
2	Gender	15	Visiting order preferences
3	Educational level	16	Returning visit
4	Educational background	17	Level of interest in the museum topics
5	General interests	18	Interests related to the museum topics
6	Occupation	29	Purpose of visit
7	Country of origin	20	Social visiting habits
8	Language	21	Social interaction style during the visit
9	Experience with the use of digital devices	22	Preferred way to obtain information before the visit
10	Disabilities / Health issues	23	Preferred way to obtain information during the visit
11	Visiting style	24	Preferred way to use the CHESS system during the visit
12	Visiting duration	25	Preferred narration style
12	Part of the collections to visit	26	Level of interactivity



Acropolis Museum visitor personas

Nikos Athanasiou



Georgia Athanasiou



Jack Harris



Natalie Schmidt



Takis Karathanasis



10 years old

"The museum is boring"

71 years old

"The museum makes me feel young"

24 years old

"The museum would be much more interesting if the exhibits could tell me their stories..."

35 years old

"The museum is an excellent way to relax between meetings!"

53 years old

"The museum is really great but sometimes it is too much for me."



Cité de l'espace groups



The Moreau family

- They live in Toulouse
- High level of education
- 2nd visit
- Period: weekend

father

Nicolas, 43 engineer

mother **Céline**, 40 teacher children Julie, 10 Théo 7 Léopold 5

- They are interested in space and astronomy
- Parents organise the programme themselves, seeking for the most interesting activities for their children
- They demand high pedagogical quality from the exhibitions and pay attention to the content



The Durand family

- From Saint-Nazaire
- Middle level education
- 1st visit
- Period: Summer holidays

father

Julien, 38 technician

mother

Caroline, 36 admin. employee

children Emma, 12 Lucas 10

- They need help to decide their programme.
- They have already visited Futuroscope in Poitiers and Eurodisney near Paris, and they are interested in experiencing exciting exhibits



Cité de l'espace visitor personas

Lucas Durand



10 years old

"The museum is boring"

Céline Moreau



40 years old

"I want to discover space and astronomy with my children"



Author personas

Ellie Petrou



51 years old

"New technologies are challenging for me but they're worth the effort"

Laurent Boulay



30 years old

"All new tools are exciting and useful for my work"



Validating personas

Studies with (real) visitors















Workshops with end-users

- Full day workshop in June 2011 @ Acropolis Museum
- Next week in Toulouse, at the Cite de l'espace (Ecsite conference)















Content and scenario design



Plot sketching

- Choose the story concept(s)
- Choose and arrange the main story pieces (i.e., create the storyboard)



Staging

- Place the story into the physical world
- Link story to spaces and exhibits



Casting & Shooting

- Unfold the story with all the details
- Choose and arrange the digital content



Experiencing

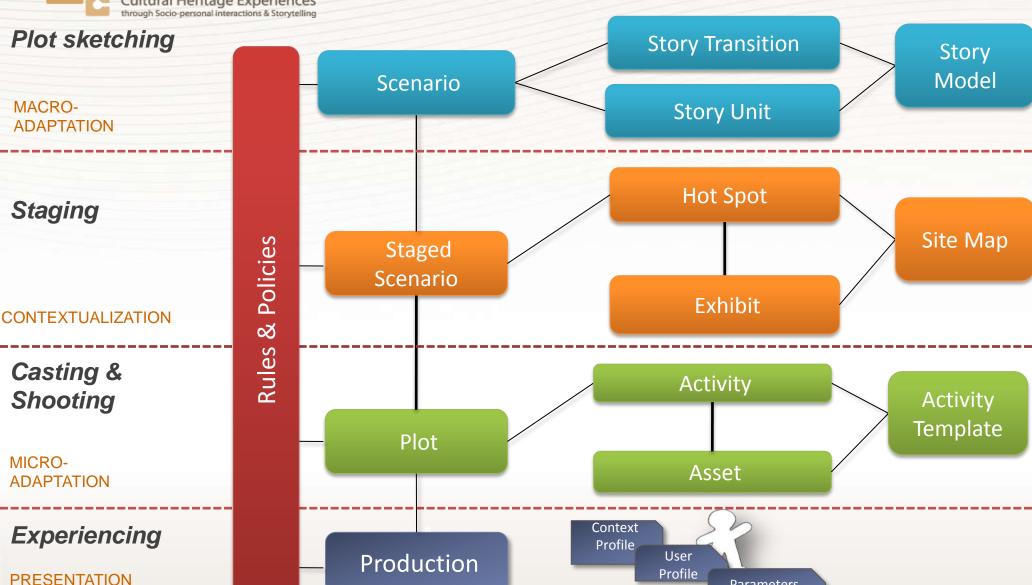
• Make a *production* out of a story given user actions, profile and context



ADAPTATION

Storytelling Model

Parameters





Acropolis Museum story themes

Main story concept / message to convey (specifically for the Archaic gallery)

The statues of **Korai** and how they give expression to the ideals of **beauty, grace** and **youthfulness** in particular for women of the **nobility**.

End of the era: statue **destruction** from the Persians, archaeological **excavations** in the Acropolis.

Social image of a person/family expressed from the various votives

Social differences and classes: aristocracy and poorer citizens.

The values and ideals of
Athenian society of the 6th
century BC expressed in the
votives of the archaic gallery in
different ways over time, for
different social classes

Art: the study of the body form and how this is seen through the ages.

Democracy and the ascendancy of the 'citizen'.

Monsters and Daemons as a sign of primitive civilizations seen through mythology.

The status of men in the nobility expressed via the significance of the 'horse' and the ideal of hunting.

The 'agon': athletics, sport, battle and their role in society especially in the nobility



Cité de l'espace story themes

Main story concept/message to convey

Everyday life of an astronaut. Practical, physical, emotional aspects.

Training to be an astronaut – learning from simple physics phenomena and concepts to handing complicated electronic equipment

Astronomy and Solar system – educational important knowledge gained through space traveling

Engineering skills – the beginning. Characteristics of an engineer and educational knowledge.

Life of an astronaut

What is an astraunaut supposed to know?

Teamwork: from the engineering work and the preparation/training phase.

Space is the result of European or international team work.



Interactive stories and AR prototypes







Prototyping sessions







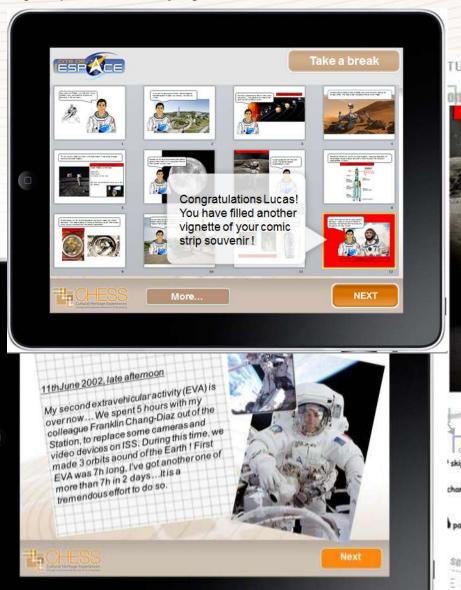






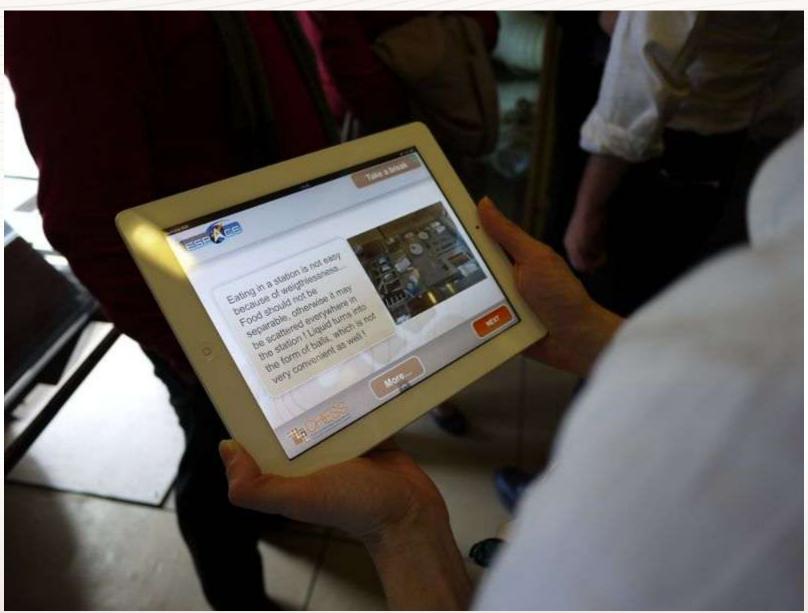


Examples of "souvenirs" for Cité de l'espace









e.nventory: the European eInfrastructures Observatory, www.enventory.eu

Prof. Yannis Ioannidis

Katerina ElRaheb, Dr. Vivi Katifori, Dimitra Keramida, Antonis Lempesis, Dimitris Nastos, Dr. Maria Roussou





Fact sheet

Project acronym: e•nventory

Contract n°: RI-261554

Project type: CSA-SA

Start date: 01.09.2010

Duration: 24 months

Project partners: JNP, NKUA

www.enventory.eu

Francisco & Programmic 7 (2007-2013) Science: historica discourse projects e nventory

Observatory

SUMMINARY: The environment property largest the formation of the European conference of the Company of the Comp industric expects and soft extend palor benchmarking efforts (e.g. SARRERT) by including an ordered and of efforts recording intergeneous for computing, intermediation and services, eventually high-plops a printingue early platform feeling with a stiffed-selected added of refication, through introdive, interactive and overfriendly magazings, plans and graphics

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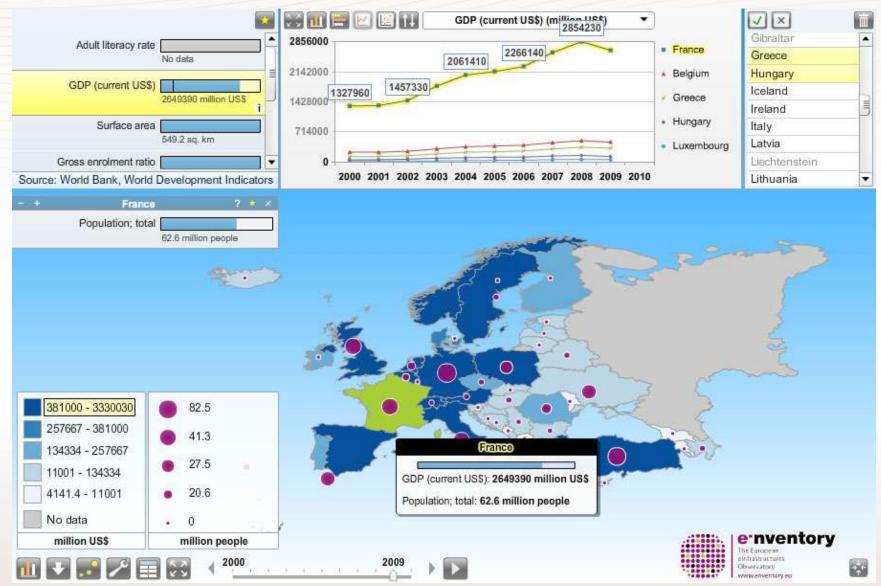
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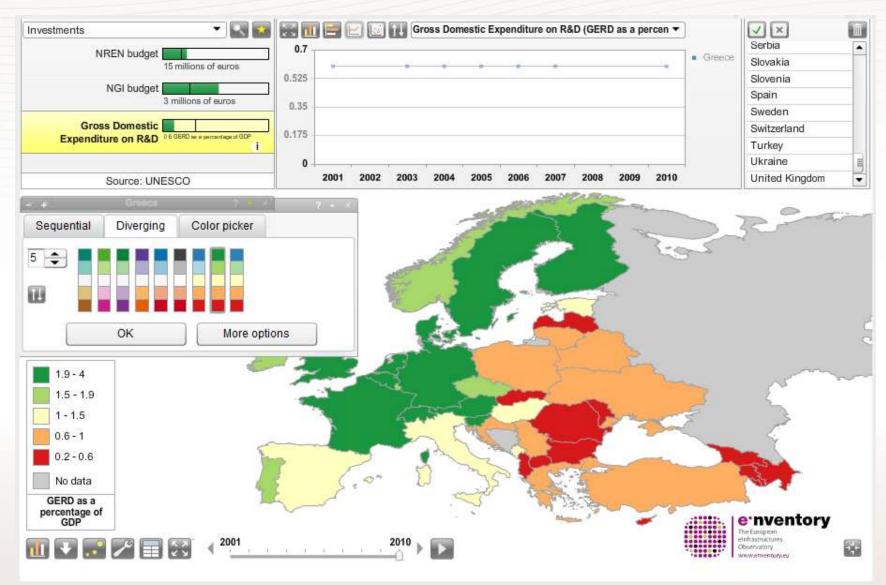


Indicators on Maps service



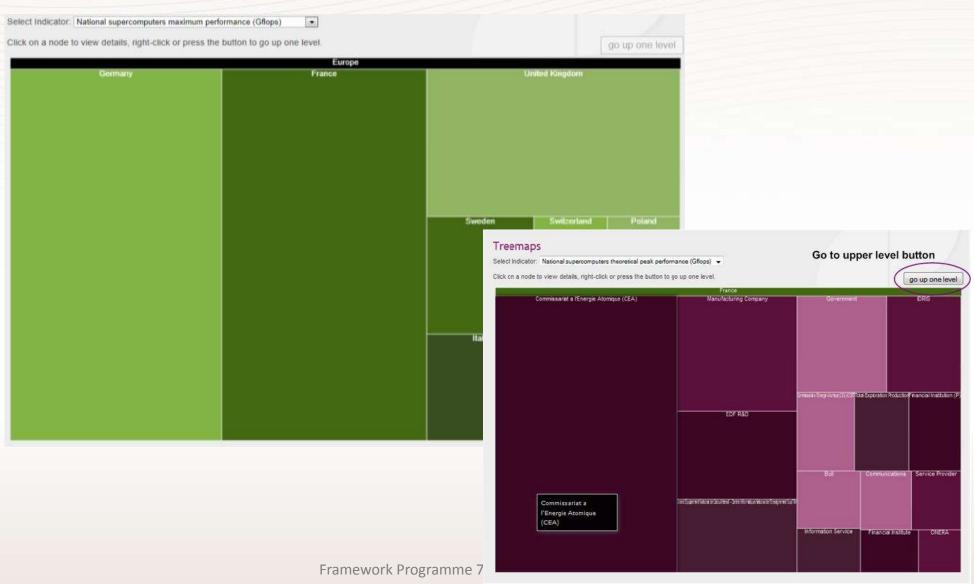


customisation possibilities



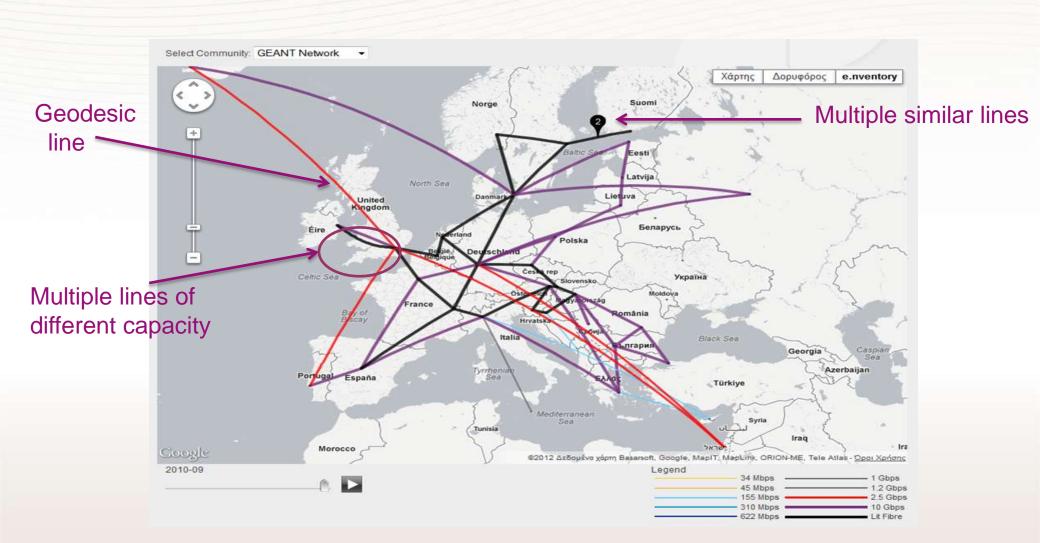


Treemaps service





Pan-European network connectivity



Thank you

Prof. Yannis Ioannidis Dr. Maria Roussou

