On Active sampling of controlled experiments for QoE modeling

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Experimental space















Accurate QoE modeling requires building large training sets



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A Conventional approach: UNIFORM SAMPLING



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A challenge in controlled experimentation:

High training cost

A Conventional approach: UNIFORM SAMPLING



e.g. with 2 min for each experiment,10000 experiments = 20000 minutes= 14 days of continuous experimentation



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Uniform sampling amplifies the training cost with little improvement in accuracy.



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Proposed solution: Active Learning

Experiment in the **most useful** regions that bring **maximum gain** in the **accuracy** of the model.



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Useful regions in the experimental space: Regions of uncertainty





Conventional Supervised Machine Learning







Active Learning Pool of unlabeled

data

Machine Learning Model





Active Learning

Pool of unlabeled data

Machine Learning Model



Train and build an initial model





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Active Learning for QoE Modeling



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Method of choosing the most rewarding sample from the Pool



Least Confident: $\operatorname{argmin}_{x} P(\hat{y})$

Minimal Margin: $\operatorname{argmin}_{x}[P(\hat{y}_{1}) - P(\hat{y}_{2})]$

Maximum Entropy:
$$\operatorname{argmax}_{x} - \sum_{y} P(y) \log P(y)$$



Overall methodology

1: $\mathcal{P} = \text{Pool of unlabeled instances } \{x^{(p)}\}_{p=1}^{P}$

- 2: \mathcal{T} = Training set of labeled instances $\{\langle x, y \rangle^{(t)}\}_{t=1}^{T}$
- 3: Θ = QoE Model e.g. a Decision Tree
- 4: Φ = Utility measure of Uncertainty e.g. Max Entropy
- 5: Initialize \mathcal{T}
- 6: **for** *i* = 1, 2, ... **do**
- 7: $\Theta = \operatorname{train}(\mathcal{T})$
- 8: select $x^* \in \mathcal{P}$, as per Φ
- 9: experiment using x^* to obtain label y^*
- 10: add $\langle x^*, y^* \rangle$ to \mathcal{T}
- 11: remove x^* from \mathcal{P}
- 12: **end for**



The YouTube use case

- <u>Network QoS features:</u>
 - 1. RTT
 - 2. Loss Rate
 - 3. Download Throughput/Bandwidth

• Application QoS features:

- 1. Initial Join time
- 2. Total duration of the stalling events

Dataset Labeling process





Mapping Function: QoE definition for YouTube Video

Binary Classification:

 $QoE_{binary} = \begin{cases} 0 - Bad \ (if \ video \ stalls) \\ 1 - Good \ (if \ video \ does \ not \ stall) \end{cases}$

Multiclass Classification:

1 - Poor

$$QoE_{multi} = \alpha e^{-\beta t} + 1$$
 ($\alpha = 4, \beta = 0.0347$)

where t is the total buffering time and factors α and β are computed according to below assumptions for best and worst case scenarios:

4 - Good

1. Best case: QoE is maximum of 5 for zero buffering time;

2 - Bad

2. Worst case: QoE is 1.5 for buffering of 50% of the total duration of the video

- 3 - Fair



• 5 - Excellent

The experimental space for dataset collection

• Instances Pool:

- RTT = 0 5000 ms
- Loss Rate = 0 − 25 %
- Throughput = 0 10 Mbps



The experimental space for dataset collection

• Instances Pool:

- RTT = 0 5000 ms
- Loss Rate = 0 − 25 %
- Throughput = 0 10 Mbps

• Validation Set:

- RTT = 0 1000 ms
- Loss Rate = 0 − 10 %
- Throughput = 0 10 Mbps



Visual Representation of the datasets



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Evaluation of our methodology – Binary Classification





Evaluation of our methodology – Binary Classification





Evaluation of our methodology – Multiclass Classification





The Training sets at 5% of Pool size





Conclusions and future work

- Active learning provides a promising opportunity to speed up the process of building ML QoE models using controlled experimentation as shown in case of YouTube.
- Extend the work on more applications (e.g. Skype, Web etc.) and with more input features such as jitter, TCP re-ordering, etc.



Thank you!

