# PERTURBATION ANALYSIS FOR DENUMERABLE MARKOV CHAINS WITH APPLICATION TO QUEUEING MODELS

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#### Abstract

We study the parametric perturbation of Markov chains with denumerable state spaces. We consider both regular and singular perturbations. By the latter we mean that transition probabilities of a Markov chain, with several ergodic classes, are perturbed such that (rare) transitions among the different ergodic classes of the unperturbed chain are allowed. Singularly perturbed Markov chains have been studied in the literature under more restrictive assumptions such as strong recurrence ergodicity or Doeblin conditions. We relax these conditions so that our results can be applied to queueing models (where the conditions mentioned above typically fail to hold). Assuming  $\nu$ -geometric ergodicity, we are able to explicitly express the steady-state distribution of the perturbed Markov chain as a Taylor series in the perturbation parameter. We apply our results to quasi-birth-and-death processes and queueing models.

*Keywords:* Denumerable Markov chain; perturbation analysis; geometric ergodicity; quasi-birth-and-death process; queueing model

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## 1. Introduction

Let us consider a Markov chain on the denumerable state space  $E = \{1, 2, ...\}$  whose generator depends on a small parameter  $\varepsilon$ , that is,

$$G(\varepsilon) = G^{(0)} + \varepsilon G^{(1)}. \tag{1.1}$$

Throughout this paper we restrict ourselves to a discrete-time Markov chain, in which case the transition matrix of the chain is given by  $P(\varepsilon) = \mathcal{I} + G(\varepsilon)$ , where  $\mathcal{I}$  is the identity matrix. However, our analysis equally applies to a continuous-time Markov process with transition rates uniformly bounded by some constant r > 0; in that case we shall focus on the uniformized discrete-time chain

$$P(\varepsilon) = \mathcal{I} + \Delta G(\varepsilon)$$

with  $\Delta < r^{-1}$  [27]. We call  $G(\varepsilon)$  the perturbed generator and  $G^{(0)}$  the unperturbed generator. From now on, we assume that there exists a nonzero  $\overline{\varepsilon}$  such that  $G(\varepsilon)$  is the generator of an

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*irreducible* Markov chain for  $\varepsilon \in (0, \overline{\varepsilon}]$  (i.e. all states communicate; transient states are excluded from our consideration). We consider two types of perturbations: *regular* perturbation, if the unperturbed generator  $G^{(0)}$  is also irreducible, and *singular* perturbation, if the unperturbed Markov chain has several ergodic classes. Let us note that the irreducibility of the perturbed Markov chain implies that, if the invariant probability measure denoted by  $\pi(\varepsilon)$  exists, it is unique and satisfies

$$\sum_{i \in E} \pi_i(\varepsilon) G_{ij}(\varepsilon) = 0, \qquad j \in E,$$
(1.2)

$$\sum_{i \in E} \pi_i(\varepsilon) = 1 \tag{1.3}$$

for  $\varepsilon \in (0, \overline{\varepsilon}]$ . We give conditions for its existence in terms of the characteristics of the unperturbed Markov chain (e.g. probability measure(s), deviation matrix) and the perturbation term  $G^{(1)}$ . Furthermore, we show that, under rather weak conditions, the invariant probability measure of the perturbed chain  $\pi(\varepsilon)$  is analytic in  $\varepsilon$  in the punctured neighbourhood of zero. Specifically,

$$\pi(\varepsilon) = \pi^{(0)} + \varepsilon \pi^{(1)} + \cdots . \tag{1.4}$$

The radius if convergence is given in Theorems 3.1 and 4.1 below. Note that  $\pi(0)$ , the invariant probability measure of the unperturbed chain, is not well defined if the perturbation is singular. We shall show that the coefficients of the power series (1.4) form a geometric sequence and, hence, there exists a computationally stable up-dating formula for  $\pi(\varepsilon)$ .

Before proceeding, let us discuss the existing results on perturbation analysis of Markov chains and Markov processes. There is a significant body of literature on perturbation analysis of finite-state Markov chains and Markov processes; for an extensive bibliography, see the books [8], [25] and [30] and the survey paper [4]. However, there are only a few references available on perturbation analysis of Markov chains with an *infinite state space*. Singularly perturbed Markov chains on general measurable state spaces have been analysed in the book [18] of Korolyuk and Turbin and in the paper [5] of Bielecki and Stettner. Note that in [5] and [18] the authors impose Doeblin-type conditions for the unperturbed Markov chain. These conditions are quite restrictive. For instance, the simple M/M/1 queueing model does not satisfy them. Furthermore, the case of an infinite number of ergodic classes in the unperturbed Markov chain cannot be considered under the Doeblin conditions. Cao and Chen [6] have analysed regularly perturbed Markov chains on countable state spaces under a strong ergodicity assumption. This assumption also excludes such simple models as an M/M/1 queue. In [29], Yin and H. Zhang analysed singularly perturbed continuous-time Markov processes on denumerable state space under conditions equivalent to the Doeblin conditions. These authors mistakenly stated that the M/M/1 model satisfies the Doeblin conditions (see for instance Section 7.1 of [16] for explanations of why the M/M/1 model does not satisfy the Doeblin conditions). In the present work, we use the concepts of Lyapunov functions and  $\nu$ -geometric ergodicity ([9], [16], [21], [27], [28]) that allow us to treat the cases that satisfy neither Doeblin conditions nor the strong ergodicity condition. Works on the application of singularly perturbed Markov chains to quasibirth-and-death models, queueing models and reliability theory include [1], [2], [7], [11], [20], [24]. The singular perturbation techniques allow us to solve models with significantly larger state space than in the case of direct application of standard tools. At the end of this paper we consider some of these models as examples of our framework. In particular, with the help of these examples we show how the general Lyapunov-function-based conditions presented in the paper can be applied to queueing models.

#### 2. Preliminaries

We recall the notions of  $\nu$ -geometric ergodicity and Lyapunov functions and the relation between these two concepts. Fix a denumerable vector  $\nu$  with strictly positive entries. Let xbe a vector defined on a subset X of the nonnegative integers. Then its  $\nu$ -norm is defined as follows:

$$\|x\|_{\nu} = \sup_{i \in \mathcal{X}} \frac{|x_i|}{\nu_i}.$$

The corresponding induced v-norm for any operator A on  $\mathfrak{X} \times \mathfrak{X}$  is given by

$$\|A\|_{\nu} = \sup_{i \in \mathcal{X}} \nu_i^{-1} \sum_{j \in \mathcal{X}} |A_{ij}| \nu_j.$$

A Markov chain on a denumerable (or finite) state space with transition operator P is said to be  $\nu$ -geometrically ergodic if

$$||P^k - \Pi||_{\nu} \le c\beta^k, \qquad k = 0, 1, 2, \dots,$$
 (2.1)

where  $\Pi = \underline{1}\pi$  is the ergodic projection of the unperturbed Markov chain, i.e.

$$\Pi = \lim_{k \to \infty} \frac{1}{k} \sum_{j=1}^{k} P^j,$$

with <u>1</u> a column vector of ones,  $\pi$  a row vector and c,  $\beta < 1$  (scalar) constants. The notion of  $\nu$ -geometric ergodicity is a powerful theoretical tool. However, in applications the condition (2.1) is often difficult to verify. The main difficulty lies in the computation of the powers of the transition operator. Often even for low values of *n* the expression for  $P^n$  becomes very cumbersome. Thus, instead of actually checking all of the powers, it would be simpler if we could obtain the second largest (in absolute value) eigenvalue of *P* or a bound on it. As we shall see (Theorem 2.1), this can be done using a Lyapunov-function approach.

Consider the following stability condition based on Lyapunov functions: there exist a strongly aperiodic state  $\alpha \in E$  (i.e. a state satisfying  $P_{\alpha\alpha} > p_0$  for some  $p_0 > 0$ ), constants  $\delta < 1$  and  $b < \infty$  and a Lyapunov function  $\mathcal{V}$ , with  $\mathcal{V}_i \ge 1$  for all  $i \in E$ , such that

$$P\mathcal{V} \le \delta\mathcal{V} + b\mathbf{1}_{\alpha},\tag{2.2}$$

where  $\mathbf{1}_{\alpha}$  is a vector with 1 in the  $\alpha$ th entry and zeroes elsewhere. The vector inequality (2.2) should be considered componentwise, that is, for two vectors v and w, the inequality  $v \leq w$  means that  $v_i \leq w_i$  for each i. The following theorem shows that Lyapunov-function-based stability implies v-geometric ergodicity.

**Theorem 2.1.** (Meyn and Tweedie [22].) Let the Lyapunov-function-based stability condition (2.2) hold for a Markov chain. Then the chain is  $\mathcal{V}$ -geometrically ergodic; it satisfies (2.1) for any  $\beta > \theta$  and  $c = \beta/(\beta - \theta)$ , where  $\theta = 1 - M_{\alpha}^{-1}$ ,

$$M_{\alpha} = \frac{1}{(1-\delta)^2} [1-\delta+b+b^2+\zeta_{\alpha}(b(1-\delta)+b^2)],$$

and where  $\zeta_{\alpha}$  is some positive constant satisfying

$$\zeta_{\alpha} \leq \frac{32 - 8p_0^2}{p_0^3} \left(\frac{b}{1 - \delta}\right)^2.$$

The above theorem demonstrates that the Lyapunov function  $\mathcal{V}$  can be used as a bounding function for the *v*-norm.

### 3. Regular perturbation

We first make several rather weak assumptions. The first assumption guarantees that the perturbation is regular.

Assumption 3.1. The unperturbed Markov chain is irreducible.

**Assumption 3.2.** The unperturbed Markov chain satisfies the stability condition (2.2) for some strongly aperiodic state  $\alpha \in E$  (that is,  $P_{\alpha\alpha} > p_0$  for some  $p_0 > 0$ ), some constants  $\delta < 1$  and  $b < \infty$  and a Lyapunov function  $\mathcal{V}$ , with  $\mathcal{V}_i \geq 1$  for all  $i \in E$ .

**Assumption 3.3.** The perturbation matrix  $G^{(1)}$  is  $\mathcal{V}$ -bounded, that is,  $||G^{(1)}||_{\mathcal{V}} \leq g_1$ , where  $g_1 > 0$  is some constant.

Assumptions 3.1 and 3.2 imply that the unperturbed Markov chain has a unique invariant probability measure  $\pi$ , which is a solution of the following system:

$$\sum_{i \in E} \pi_i G_{ij}^{(0)} = 0, \qquad j \in E$$
$$\sum_{i \in E} \pi_i = 1;$$

see [21], [27]. Furthermore, from Assumption 3.2 and Theorem 2.1 we conclude that there exist constants *c* and  $\beta$  (*c* > 0, 0 <  $\beta$  < 1) such that (2.1) holds for *P*(0), where  $\Pi = \underline{1}\pi$  is the ergodic projection of the unperturbed Markov chain. Hence, by Lemma 4.1 of [27], there exists a *V*-bounded deviation matrix  $H = \sum_{j=0}^{\infty} (P(0) - \Pi)^j$  which is the unique solution of the following equations:

$$HG^{(0)} = G^{(0)}H = \Pi - \mathcal{I}, \tag{3.1}$$

$$H\Pi = \Pi H = 0. \tag{3.2}$$

We have the following bound for the  $\mathcal{V}$ -norm of the deviation matrix:

$$\|H\|_{\mathcal{V}} \le \frac{c}{1-\beta}.$$

Now we are able to formulate and prove the main result of this section.

**Theorem 3.1.** Let Assumptions 3.1, 3.2 and 3.3 be satisfied and let  $g_1$ ,  $\beta$  and c be as in (2.1) and Assumption 3.3. Then the perturbed Markov chain has a unique invariant probability measure  $\pi(\varepsilon)$ , which is an analytic function of  $\varepsilon$ ,

$$\pi(\varepsilon) = \pi^{(0)} + \varepsilon \pi^{(1)} + \varepsilon^2 \pi^{(2)} + \cdots, \qquad 0 \le \varepsilon \le \min\left\{\bar{\varepsilon}, \frac{1-\beta}{g_1 c}\right\}$$

with  $\pi^{(k)} = \pi[(G^{(1)}H)^k]$ , where  $\pi$  is the invariant probability measure of the unperturbed Markov chain. Moreover, the invariant probability measure of the perturbed chain can be calculated by the up-dating formula

$$\pi(\varepsilon) = \pi [\mathcal{I} - \varepsilon G^{(1)} H]^{-1}, \qquad 0 \le \varepsilon \le \min \left\{ \bar{\varepsilon}, \frac{1 - \beta}{g_1 c} \right\}.$$
(3.3)

.

*Proof.* Recall that  $G(\varepsilon)$  is an irreducible generator. Hence, if a solution of (1.2) and (1.3) exists, it is unique. Next, we show constructively that  $\pi(\varepsilon)$  can be represented by a power series (1.4) with nonzero radius of convergence. Towards this end, let us substitute (1.1) and (1.4) into (1.2) and equate coefficients with the same powers of  $\varepsilon$ . This leads to the following system of equations:

$$\pi^{(0)}G^{(0)} = 0, \tag{3.4}$$

$$\pi^{(k)}G^{(0)} + \pi^{(k-1)}G^{(1)} = 0, \qquad k = 1, 2, \dots$$
 (3.5)

The normalization condition (1.3) implies that

$$\pi^{(0)}\underline{1} = 1, \tag{3.6}$$

$$\pi^{(k)} \underline{1} = 0, \qquad k = 1, 2, \dots$$
 (3.7)

Since the unperturbed Markov chain has a unique invariant probability measure, from (3.4) and (3.6) we conclude that the first term in the power series of (1.4) is equal to the invariant probability measure of the unperturbed Markov chain, that is  $\pi^{(0)} = \pi$ . Next, let us consider (3.5). As *H* is the group generalized inverse of  $-G^{(0)}$  (see (3.1) and (3.2) and [27]), we can write the general solution of (3.5) in the form

$$\pi^{(k)} = c^{(k)}\pi + \pi^{(k-1)}G^{(1)}H,$$

where  $c^{(k)}$  is some constant. Now we use the condition (3.7) and the fact that  $1\pi = 1$  to give

$$\pi^{(k)}\underline{1} = c^{(k)} + \pi^{(k-1)}G^{(1)}H\underline{1} = 0.$$

Note that it follows from (3.2) that  $H\underline{1} = 0$ ; hence  $c^{(k)} = 0$  for k = 1, 2, ... and

$$\pi^{(k)} = \pi^{(k-1)} G^{(1)} H, \qquad k = 1, 2, \dots$$

Since the matrices  $G^{(1)}$  and H are  $\mathcal{V}$ -bounded, the power series (1.4) is absolutely convergent with nonzero radius of convergence (the radius of convergence is greater than or equal to  $\|G^{(1)}\|_{\mathcal{V}}^{-1}\|H\|_{\mathcal{V}}^{-1}$ ). This justifies the substitution of (1.4) into (1.2) and (1.3). Finally, the updating formula (3.3) is an immediate consequence of the fact that the coefficients of the power series (1.4) form a geometric sequence.

Remark 3.1. The up-dating formula (3.3) can alternatively be expressed as

$$\pi(\varepsilon) = \pi + \varepsilon \pi(\varepsilon) G^{(1)} H.$$

Thus, new approximations of  $\pi(\varepsilon)$  can be computed recursively (hence, the term 'up-dating' formula).

## 4. Singular perturbation

Next, we study singularly perturbed Markov chains. In the case of singular perturbation, several ergodic classes are connected in a single Markov chain by 'small' transition probabilities.

**Assumption 4.1.** The unperturbed Markov chain consists of several ergodic classes and there are no transient states. Denote the ergodic classes by  $E_I$  for  $I \in \overline{E}$ , where the set  $\overline{E}$  is either finite or denumerable. Each  $E_I$  itself is either finite or denumerable. We denote the transition

operator of each ergodic class by  $A_I$  for  $I \in \overline{E}$ . Thus, the transition operator of the unperturbed Markov chain can be written in the form

$$P^{(0)} = \begin{bmatrix} A_1 & 0 & \cdots \\ 0 & A_2 & \cdots \\ \vdots & \vdots & \ddots \end{bmatrix}.$$

**Assumption 4.2.** The Markov chains corresponding to ergodic classes of the unperturbed Markov chain are uniformly Lyapunov stable. That is, for each ergodic class there exist a strongly aperiodic state  $\alpha(I) \in E_I$  (with  $P_{\alpha(I)\alpha(I)} > p_0$  for some  $p_0 > 0$ ; without loss of generality we can take  $\alpha = (I, 1)$ ), constants  $\delta < 1$  and  $b < \infty$  and a Lyapunov function  $\mathcal{V}$ , with  $\mathcal{V}_i \geq 1$  for all  $i \in E_I$ , such that

$$A_I \mathcal{V} \leq \delta \mathcal{V} + b \mathbf{1}_{\alpha(I)}, \qquad I \in \overline{E}.$$

We emphasize that the Lyapunov function V as well as the constants  $\delta$  and b are the same for all ergodic classes.

Assumption 4.2 together with Theorem 2.1 implies that the Markov chains corresponding to the ergodic classes of the unperturbed Markov chain are *uniform*  $\mathcal{V}$ -geometrically ergodic. Namely, there exist constants c and  $\beta$  (where c > 0,  $0 < \beta < 1$ ), the same for all classes, such that

$$\|A_I^n - \Pi_I\|_{\mathcal{V}} \le c\beta^n, \qquad k = 0, 1, 2, \dots,$$
(4.1)

where  $\Pi_I$  is the ergodic projection for the *I*th ergodic class.

**Remark 4.1.** We allow some—or all—of the ergodic classes to have a finite number of states. An ergodic Markov chain on a finite state space is always geometrically ergodic. Still, we need to ensure that the condition (4.1) holds uniformly for all ergodic classes. In particular, if an ergodic class of the unperturbed Markov chain is finite, we use the restriction of the Lyapunov function V to that class and require the condition (4.1) to be satisfied with the same constants c and  $\beta < 1$ . Thus, without loss of generality, we can consider only the case of denumerable Markov chains.

We now introduce the so-called 'aggregated' Markov chain [3], [8], [10], [18], [25]. Define  $V \in \mathbb{R}^{\bar{E} \times E}$  to be a matrix whose *I*th row corresponds to the invariant probability measure of the unperturbed Markov chain given that the process starts in the *I*th ergodic class. Also we introduce a matrix  $W \in \mathbb{R}^{E \times \bar{E}}$ , whose *J*th column has ones in the components corresponding to the *J*th ergodic class and zeros in the other components. Note that the columns of the matrix *W* form a basis for the null space of  $G^{(0)}$  and the rows of the matrix *V* form a basis for the null space of the aggregated Markov chain by  $\Gamma = VG^{(1)}W \in \mathbb{R}^{\bar{E} \times \bar{E}}$  or, in component form,

$$\Gamma_{IJ} = \pi_I G_{IJ}^{(1)} \underline{1}_J, \qquad I, J \in \bar{E},$$

where  $\pi_I$  is the invariant probability measure of the *I*th ergodic class before perturbation,  $G_{IJ}^{(1)}$  is the block *I*, *J* of the perturbation matrix and  $\underline{1}_I$  is a vector of ones of dimension  $|E_J|$ .

**Assumption 4.3.** The aggregated Markov chain is irreducible and Lyapunov stable, i.e. there exist a strongly aperiodic state  $\bar{\alpha} \in \bar{E}$  (with  $P_{\bar{\alpha}\bar{\alpha}} > \bar{p}_0$  for some  $\bar{p}_0 > 0$ ), constants  $\bar{\delta} < 1$  and  $\bar{b} < \infty$  and a Lyapunov function  $\bar{V}$ , with  $\bar{V}_I \ge 1$  for all  $I \in \bar{E}$ , such that

$$(\mathcal{I} + \Gamma)\mathcal{V} \leq \delta \mathcal{V} + b\mathbf{1}_{\bar{\alpha}}.$$

Again invoking Theorem 2.1 we conclude from Assumption 4.3 that the aggregated Markov chain is  $\bar{\mathcal{V}}$ -geometrically ergodic, that is,

$$\|(\mathcal{I}+\Gamma)^k - \bar{\Pi}\|_{\bar{\mathcal{V}}} \le \bar{c}\bar{\beta}^k, \qquad k = 0, 1, 2, \dots$$

where  $\overline{\Pi} = \underline{1}\overline{\pi}$  is the ergodic projection and  $\overline{\pi}$  is the invariant probability measure of the aggregated Markov chain. Using Lemma 4.1 of [27] again, we conclude that there exists a  $\overline{V}$ -bounded deviation matrix of the aggregated Markov chain. Let us denote it by  $\Phi$ .

Note that in the above we defined  $\nu$ -norms for the ergodic classes of the unperturbed Markov chain and the aggregated Markov chain using Lyapunov functions. We can also define a  $\nu$ -norm for the whole state space  $E = \bigcup_{I \in \bar{E}} E_I$ . Namely, for a pair  $I \in \bar{E}$ ,  $i \in E_I$ , let us define  $\nu_{Ii} = \bar{\nu}_I \bar{\nu}_i$ . Since

$$\|P^{(0)k} - \Pi\|_{\nu} = \sup_{I \in \bar{E}, i \in E_{I}} \frac{1}{\nu_{Ii}} \sum_{j \in E_{I}} |(A_{I}^{k} - \Pi_{I})_{ij}| \bar{\nu}_{I} \nu_{j}$$
  
$$= \sup_{I \in \bar{E}, i \in E_{I}} \frac{1}{\nu_{i}} \sum_{j \in E_{I}} |(A_{I}^{k} - \Pi_{I})_{ij}| \nu_{j}$$
  
$$= \sup_{I \in \bar{E}} \|A_{I}^{k} - \Pi_{I}\|_{\nu}$$
  
$$\leq c\beta^{k}, \qquad k = 0, 1, 2, ...,$$

there exists a  $\nu$ -bounded deviation matrix H of the unperturbed Markov chain. Furthermore, we have the following bound for the norm of H:

$$\|H\|_{\nu} \leq \frac{c}{1-\beta}.$$

It follows from Assumption 4.1 that H has a block-diagonal structure

$$H = \begin{bmatrix} H_1 & 0 & \cdots \\ 0 & H_2 & \cdots \\ \vdots & \vdots & \ddots \end{bmatrix},$$

where  $H_I$ ,  $I \in \overline{E}$ , is the deviation matrix of each ergodic class of the unperturbed Markov chain. Finally, as in the case of regular perturbation, we make an assumption on the perturbation matrix.

**Assumption 4.4.** The perturbation matrix  $G^{(1)}$  is v-bounded (for  $v_{Ii} = \overline{v}_I v_i$ ,  $I \in \overline{E}, i \in E_I$ ). Namely,  $||G^{(1)}||_v \leq g_1$ , where  $g_1 > 0$  is some constant.

**Remark 4.2.** Fix some  $\varepsilon_1, \varepsilon_2 \in (0, \overline{\varepsilon})$  with  $\varepsilon_1 \neq \varepsilon_2$ . Since  $G^{(1)} = (P(\varepsilon_1) - P(\varepsilon_2))/(\varepsilon_1 - \varepsilon_2)$ , a sufficient condition for Assumption 4.4 to hold is that  $||P(\varepsilon_1)||_{\nu}$  and  $||P(\varepsilon_2)||_{\nu}$  are finite.

Now we are able to formulate and prove the main result of this section.

**Theorem 4.1.** Let Assumptions 4.1–4.4 hold. Then the perturbed Markov chain has a unique invariant probability measure  $\pi(\varepsilon)$ , which is an analytic function of  $\varepsilon$ ,

$$\pi(\varepsilon) = \pi^{(0)} + \varepsilon \pi^{(1)} + \varepsilon^2 \pi^{(2)} + \cdots, \qquad 0 < \varepsilon \le \min\left\{\bar{\varepsilon}, \frac{1-\beta}{g_1 c} \left(1 + \frac{g_1 \bar{c}(c+1)}{1-\bar{\beta}}\right)^{-1}\right\},$$

where

$$\pi^{(k)} = \pi^{(0)} U^k, \qquad \pi^{(0)} = \bar{\pi} V, \tag{4.2}$$

and the v-bounded matrix U is given by

$$U = G^{(1)}H(\mathcal{I} + G^{(1)}W\Phi V).$$

Moreover, the invariant probability measure of the perturbed Markov chain can be calculated by the up-dating formula

$$\pi(\varepsilon) = \pi^{(0)} [\mathcal{I} - \varepsilon U]^{-1}, \qquad 0 < \varepsilon \le \min\left\{\bar{\varepsilon}, \frac{1 - \beta}{g_1 c} \left(1 + \frac{g_1 \bar{c}(c+1)}{1 - \bar{\beta}}\right)^{-1}\right\}.$$
(4.3)

*Proof.* From the construction of the aggregated Markov chain, we can see that the irreducibility of the perturbed Markov chain is equivalent to the irreducibility of the aggregated Markov chain. Hence, from Assumption 4.3 we conclude that, if there exists an invariant probability measure of the perturbed Markov chain  $(0 < \varepsilon \leq \overline{\varepsilon})$ , it is unique. As in the proof of Theorem 3.1, let us formally construct a power series for  $\pi(\varepsilon)$ , which satisfies (1.2) and (1.3), and then show that it is absolutely convergent in some nonempty region. As in the case of regular perturbation, we have to solve the infinite system of matrix equations (3.4)–(3.7). The difference with the regular case is that the equations (3.4) and (3.6) do not have a unique solution. From (3.4) and (3.6) we can only conclude that  $\pi^{(0)}$  is a linear combination of the stationary distributions corresponding to the ergodic classes of the unperturbed Markov chain. Namely,

$$\pi^{(0)} = c^{(0)} V \tag{4.4}$$

for some vector  $c^{(0)} \in \mathbb{R}^{1 \times \overline{E}}$ . In order for the equation (3.5) for k = 1 to be feasible,  $c^{(0)}$  should be chosen to satisfy the following condition:

$$(-\pi^{(0)}G^{(1)})W = 0. (4.5)$$

This condition is known as the Fredholm alternative in operator theory (see e.g. [15]). Substituting (4.4) into (4.5), we get

 $c^{(0)}VG^{(1)}W = 0$ 

or, equivalently,

$$c^{(0)}\Gamma = 0.$$
 (4.6)

We also substitute (4.4) into the normalization condition (3.6), giving

$$c^{(0)}V1 = 1$$

Since each row of V is a probability measure, we have

$$c^{(0)}\underline{1} = 1. \tag{4.7}$$

Since, according to Assumption 4.3, the aggregated Markov process has a unique invariant probability measure  $\bar{\pi}$ , (4.6) and (4.7) imply that  $c^{(0)} = \bar{\pi}$ . Thus, we obtain the second formula in (4.2).

Now we show that  $\pi^{(k)} = \pi^{(k-1)}U$  for k = 1, 2, ... We can write the general solution of (3.5) in the following form:

$$\pi^{(k)} = c^{(k)}V + \pi^{(k-1)}G^{(1)}H, \tag{4.8}$$

where  $c^{(k)} \in \mathbb{R}^{1 \times \overline{E}}$  is an arbitrary vector. The vector  $c^{(k)}$  is determined from the feasibility condition of the (k + 1)th equation in (3.5). Namely,

$$(-\pi^{(k)}G^{(1)})W = 0,$$
  
$$c^{(k)}VG^{(1)}W + \pi^{(k-1)}G^{(1)}HG^{(1)}W = 0.$$

From the normalization condition (3.7) and the property (3.2) of the deviation matrix H, we obtain

$$c^{(k)}V1 = c^{(k)}1 = 0.$$

Thus, we get a system of equations for  $c^{(k)}$ :

$$c^{(k)}\Gamma = -\pi^{(k-1)}G^{(1)}HG^{(1)}W,$$
  
 $c^{(k)}\underline{1} = 0.$ 

Since the aggregated Markov chain is irreducible and  $\nu$ -geometrically ergodic, the above system has a unique solution which is given by the following explicit expression:

$$c^{(k)} = \pi^{(k-1)} G^{(1)} H G^{(1)} W \Phi.$$

where  $\Phi$  is the deviation matrix of the aggregated Markov chain. Combining the above expression with (4.8), we obtain the recursion  $\pi^{(k+1)} = \pi^{(k)}U$  for k = 1, 2, ... with

$$U = G^{(1)}H(\mathcal{I} + G^{(1)}W\Phi V).$$

Next, let us show that the matrix U is v-bounded and, consequently, the power series for  $\pi(\varepsilon)$  has a nonzero radius of convergence. First we note that

$$\|\Pi_J\|_{\mathcal{V}} = \|\Pi_J - \mathcal{I} + \mathcal{I}\|_{\mathcal{V}} \le \|\Pi_J - \mathcal{I}\|_{\mathcal{V}} + \|\mathcal{I}\|_{\mathcal{V}} \le c+1.$$

Next, we give a bound for the v-norm of  $W \Phi V$ . The matrix  $W \Phi V$  has the following structure:

$$W\Phi V = \begin{bmatrix} \varphi_{11}\Pi_1 & \varphi_{12}\underline{1}\pi_2 & \cdots \\ \varphi_{21}\underline{1}\pi_1 & \varphi_{22}\Pi_2 & \cdots \\ \vdots & \vdots & \ddots \end{bmatrix},$$

where  $\underline{1}$  is a vector of ones with appropriate dimension. Hence,

$$\begin{split} \|W\Phi V\|_{\nu} &= \sup_{I \in \bar{E}, i \in E_{I}} \frac{1}{\nu_{Ii}} \sum_{J \in \bar{E}} |\varphi_{IJ}| \sum_{j \in E_{J}} \alpha_{Jj} \bar{\nu}_{J} \nu_{j} \\ &\leq \sup_{I \in \bar{E}, i \in E_{I}} \frac{1}{\bar{\nu}_{I}} \sum_{J \in \bar{E}} |\varphi_{IJ}| \bar{\nu}_{J} \|\Pi_{J}\|_{\mathcal{V}} \\ &\leq \sup_{I \in \bar{E}, i \in E_{I}} \frac{1}{\bar{\nu}_{I}} \sum_{J \in \bar{E}} |\varphi_{IJ}| \bar{\nu}_{J} (c+1) \\ &\leq \|\Phi\|_{\bar{\mathcal{V}}} (c+1) \\ &\leq \frac{\bar{c}(c+1)}{1-\bar{\beta}}. \end{split}$$

Thus, the radius of convergence of the power series (1.4) is greater than or equal to

$$\frac{1-\beta}{g_1c} \left(1+\frac{g_1\bar{c}(c+1)}{1-\bar{\beta}}\right)^{-1}.$$

Finally, the up-dating formula (4.3) immediately follows from the fact that the coefficients  $\pi^{(k)}$ , k = 0, 1, 2, ..., form a geometric sequence.

In addition, note that for computational purposes it is more convenient to write the matrix U in terms of blocks that correspond to the ergodic classes of the unperturbed Markov chain. Specifically, we have  $U = \{U_{IJ}\}_{I,J \in \overline{E}}$ , where  $U_{IJ}$  is given by

$$U_{IJ} = G_{IJ}^{(1)} H_J + \sum_{L \in \bar{E}} G_{IL}^{(1)} H_L \sum_{K \in \bar{E}} G_{LK}^{(1)} \varphi_{KJ} \underline{1} \pi_J, \qquad I, J \in \bar{E}.$$

### 5. Applications to quasi-birth-and-death processes and queueing models

To illustrate our results on singular perturbation we now apply them for quasi-birth-anddeath (QBD) processes; we refer the reader to [19] and [23] for general discussions on QBDs. (The results on regular perturbation can also be used for infinitesimal perturbation analysis [6], [12], [13], [14], [26].) After introducing some notation, we develop our results in Sections 5.1 and 5.2 without assuming a further particular structure for so-called phase transitions. Then, in Section 5.3 we elaborate on a particular queueing example.

An (inhomogeneous) QBD process is a Markov chain whose generator has the following structure:

$$\mathcal{Q} = \begin{bmatrix} A_{01} - A_{02}^{(d)} & A_{02} & 0 & 0 & \cdots \\ A_{10} & A_{11} - A_1^{(d)} & A_{12} & 0 & \cdots \\ 0 & A_{20} & A_{21} - A_2^{(d)} & A_{22} & \ddots \\ 0 & 0 & A_{30} & A_{31} - A_3^{(d)} & \ddots \\ \vdots & \vdots & \ddots & \ddots & \ddots \end{bmatrix}$$

where  $A_k := A_{k0}^{(d)} + A_{k2}^{(d)}$  and, for any  $m \times n$  matrix M, we use  $M^{(d)}$  to denote the *m*-dimensional square diagonal matrix with *i*th diagonal element equal to the *i*th row sum of M. (Although, by definition,  $A_k = A_k^{(d)}$ , we shall use  $A_k^{(d)}$  to emphasize that it is a diagonal matrix.) The QBD process is said to be *homogeneous* if  $A_{k1} \equiv A_{11}$  and  $A_{k2} \equiv A_{12}$  for  $k \ge 1$  and  $A_{k0} \equiv A_{10}$  for  $k \ge 2$ . In that case,  $A_{20}$ ,  $A_{11}$  and  $A_{12}$  are square matrices of the same dimension (not necessarily finite). The square matrix  $A_{01}$  may have a different dimension, while  $A_{02}$  and  $A_{10}$  need not be square.

The structure corresponds to a partition of states into so-called *levels*. The *i*th *block row* of  $\mathcal{Q}$  corresponds to transitions originating from states in the *i*th level. The states within a given level are commonly called *phases*. The rates of transitions that do not involve a change of level are contained by the matrices  $A_{k1}$  (transitions take place within level *k*). Transitions among levels are only possible from level *k* to either level k - 1 or level k + 1, the rates of which are gathered in  $A_{k0}$  and  $A_{k2}$  respectively. We emphasize that we allow an infinite number of phases within a level.

We shall be interested in the case where transitions between levels are much less frequent than transitions between the states inside the same level. Instead of Q we will therefore consider the generator  $G(\varepsilon) = G^{(0)} + \varepsilon G^{(1)}$ , where

$$G^{(0)} = \begin{bmatrix} A_{01} & 0 & 0 & \cdots \\ 0 & A_{11} & 0 & \ddots \\ 0 & 0 & A_{21} & \ddots \\ \vdots & \ddots & \ddots & \ddots \end{bmatrix}, \qquad G^{(1)} = \begin{bmatrix} -A_{02}^{(d)} & A_{02} & 0 & \cdots \\ A_{10} & -A_1^{(d)} & A_{12} & \ddots \\ 0 & A_{20} & -A_2^{(d)} & \ddots \\ \vdots & \ddots & \ddots & \ddots \end{bmatrix}.$$
(5.1)

**Remark 5.1.** Note that, alternatively, it would also be natural to investigate the case when transitions within the levels are much less frequent than between levels, i.e. when  $G(\varepsilon) = \varepsilon G^{(0)} + G^{(1)}$  for the same matrices  $G^{(0)}$  and  $G^{(1)}$ . However, in that case the unperturbed chain is again a QBD process itself (with no transitions within levels), making the analysis of the unperturbed chain as involved as the (original) perturbed chain, unless a special structure within levels is assumed. A special structure arising in many applications is that where the matrices  $A_{k0}$  and  $A_{k2}$  are (square) diagonal matrices. This implies that transitions between levels do not involve a change in phase. For instance, in the two-queue system studied in [1] and [24] the level index counts the number of customers in the first queue and the phase index that in the second queue. However, interchanging the role of the levels and phases (the first and the second queue), the same structure as in (5.1) can be obtained again. We elaborate on this example in Section 5.3.

#### 5.1. General phase transitions

For the unperturbed chain, the ergodic classes correspond to the levels of the QBD process. We assume that all states in the same level are communicating. Hence, Assumption 4.1 is satisfied. Let Assumption 4.2 hold as well. As before, denote the stationary distribution of the *I*th ergodic class (level) by the vector  $\pi_I$ , I = 0, 1, ... In particular, if  $G^{(0)}$  is homogeneous beyond level 1, the uniform Lyapunov stability assumption is equivalent to (regular) Lyapunov stability. In that case we also have that  $\pi_I \equiv \pi_1$  for all levels  $I \ge 1$ . In general, the structure of the matrix *V* is given by

$$V = \begin{bmatrix} \pi_0 & 0 & 0 & 0 & \cdots \\ 0 & \pi_1 & 0 & 0 & \cdots \\ 0 & 0 & \pi_2 & 0 & \cdots \\ 0 & 0 & 0 & \pi_3 & \ddots \\ \vdots & \vdots & \vdots & \ddots & \ddots \end{bmatrix}$$

which gives

$$\Gamma = \begin{bmatrix} -\pi_0 A_{02}^{(d)} \underline{1} & \pi_0 A_{02} \underline{1} & 0 & 0 & \cdots \\ \pi_1 A_{10} \underline{1} & -\pi_1 A_1^{(d)} \underline{1} & \pi_1 A_{12} \underline{1} & 0 & \cdots \\ 0 & \pi_2 A_{20} \underline{1} & -\pi_2 A_2^{(d)} \underline{1} & \pi_2 A_{22} \underline{1} & \ddots \\ 0 & 0 & \pi_3 A_{30} \underline{1} & -\pi_3 A_3^{(d)} \underline{1} & \ddots \\ \vdots & \vdots & \ddots & \ddots & \ddots \end{bmatrix}$$

Note that  $\Gamma$  is the generator of an ordinary (one-dimensional, inhomogeneous) birth-and-death process on states  $I \in \{0, 1, 2, ...\}$  with birth rate  $\overline{\lambda}_I := \pi_I A_{I2} 1$  for  $I \ge 0$  and death rate  $\bar{\mu}_I := \pi_I A_{I0}$  for  $I \ge 1$ . The invariant distribution of the aggregated chain is given by

$$\bar{\pi}_{I} = \frac{\prod_{J=0}^{I-1} \bar{\lambda}_{J} / \bar{\mu}_{J}}{\sum_{K=0}^{\infty} \prod_{J=0}^{K-1} \bar{\lambda}_{J} / \bar{\mu}_{J}}, \qquad I \ge 0,$$

whenever the denominator is well defined (the empty product is set equal to 1). This inhomogeneous birth-and-death process can be shown to be Lyapunov stable if there exists an  $\bar{r}$  such that  $\bar{\lambda}_I/\bar{\mu}_{I+1} < \bar{r} < 1$  for all I > 0. It is beyond the scope of this paper to work out all the details for this general case; instead we shall focus on homogeneous QBD processes. It is worthwhile to note that in Section 5.3 below we analyse an inhomogeneous QBD process that gives rise to an aggregated process that is a homogeneous birth-and-death process.

## 5.2. General phase transitions: homogeneous QBD processes

If the underlying QBD process is homogeneous, then  $\bar{\lambda}_I \equiv \bar{\lambda}$  for  $I \ge 1$  and  $\bar{\mu}_I \equiv \bar{\mu}$  for  $I \ge 2$ . In addition we assume that  $\bar{\lambda}_0 = \bar{\lambda}$  and  $\bar{\mu}_1 = \bar{\mu}$ , which is the case in the examples of Section 5.3. (The analysis does not change essentially otherwise, but we do not consider this since it is not necessary for the queueing examples.) The generator of the aggregated chain coincides with that of the M/M/1 queue with arrival rate  $\bar{\lambda}$  and service rate  $\bar{\mu}$ . The aggregated chain is ergodic if and only if  $\bar{\rho} := \bar{\lambda}/\bar{\mu} < 1$ . In this case verification of Assumption 4.3 is also straightforward. Let us choose  $\bar{\alpha} = 0$ . We need to find a Lyapunov function  $\bar{\mathcal{V}}$  and constants  $\bar{\delta} \in (0, 1)$  and  $\bar{b} \ge 0$  such that

$$\begin{split} \bar{\mu}\bar{\mathcal{V}}_{I-1} + (1-\bar{\lambda}-\bar{\mu})\bar{\mathcal{V}}_I + \bar{\lambda}\bar{\mathcal{V}}_{I+1} &\leq \bar{\delta}\bar{\mathcal{V}}_I, \qquad I \geq 1, \\ (1-\bar{\lambda})\bar{\mathcal{V}}_0 + \bar{\lambda}\bar{\mathcal{V}}_1 &\leq \bar{\delta}\bar{\mathcal{V}}_0 + \bar{b}. \end{split}$$

We aim at solving these equations with equality. Introducing the generating function  $\overline{\mathcal{V}}(z) =$  $\sum_{I=0}^{\infty} z^{I} \bar{v}_{I}$  (later we verify that this can be justified) the above equations translate into

$$(\bar{\mu}z^2 + (1 - \bar{\delta} - \bar{\mu} - \bar{\lambda})z + \bar{\lambda})\bar{\mathcal{V}}(z) = \bar{b}z + (\bar{\lambda} - \bar{\mu}z)\bar{\mathcal{V}}_0$$

Concentrating on the kernel  $(\bar{\mu}z^2 + (1 - \bar{\delta} - \bar{\mu} - \bar{\lambda})z + \bar{\lambda})$ , we see that we have two real roots for z if  $\bar{\delta} \ge 1 - (\bar{\mu} - \bar{\lambda})^2$ . It is convenient to take  $\bar{\delta} = 1 - (\bar{\mu} - \bar{\lambda})^2$ ; this quantity is indeed in the interval (0, 1). The corresponding root (with multiplicity 2) is  $z = \sqrt{\bar{\rho}}$  and if we choose  $\bar{b} = \sqrt{\bar{\mu}}(1 - \sqrt{\bar{\rho}})\bar{V}_0$  one of the two roots cancels out, leaving us with

$$\bar{\mathcal{V}}(z) = \frac{\bar{\mathcal{V}}_0}{1 - z/\sqrt{\bar{\rho}}}$$

Finally, choosing  $\bar{\mathcal{V}}_0 = 1$ , Assumption 4.3 is satisfied with  $\bar{\mathcal{V}}_I = (\sqrt{1/\bar{\rho}})^I$ . Note also that, in this case, if  $||A_{02}||_{\mathcal{V}}$ ,  $||A_{10}||_{\mathcal{V}}$ ,  $||A_{12}||_{\mathcal{V}}$ ,  $\max_i \{(A_{02}^{(d)})_{ii}\}$  and  $\max_i \{(A_1^{(d)})_{ii}\}$ are finite, then Assumption 4.4 is satisfied. This is a consequence of the following bound:

$$\|G^{(1)}\|_{\nu} \le \max\left\{\max_{i}\{(A^{(d)}_{02})_{ii}\} + \sqrt{\frac{1}{\bar{\rho}}}\|A_{02}\|_{\nu}, \\ \sqrt{\bar{\rho}}\|A_{10}\|_{\nu} + \max_{i}\{(A^{(d)}_{1})_{ii}\} + \sqrt{\frac{1}{\bar{\rho}}}\|A_{12}\|_{\nu}\right\}.$$

The deviation matrix for the M/M/1 queue was determined in [17]:

$$\Phi_{I,J} = D(I, J, \bar{\rho}, \bar{\mu}) := \frac{\bar{\rho}^{\max\{J-I,0\}} - (I+J+1)(1-\bar{\rho})\bar{\rho}^J}{\bar{\mu}(1-\bar{\rho})}.$$
(5.2)

The above enables us to apply Theorem 4.1 once the invariant distributions and the deviation matrices of the levels I = 0 and  $I \ge 1$  have been determined. This is the task of the following section where we elaborate on our results for a particular example.

#### 5.3. Queueing examples

We now focus on a particular queueing model and study two cases, one giving rise to a homogeneous QBD process and the other corresponding to an inhomogeneous QBD process.

5.3.1. Priority queue with fast dynamics. Let us study a system of two M/M/1 queues with strict priorities. Customers arrive at the first queue according to a Poisson process with rate  $\lambda$  and are served at rate  $\mu$ . The arrival rate and service rate in the second queue may both depend on the number of customers in the first queue (denoted by X(t)). If X(t) = i, then customers arrive at the second queue as a Poisson process of intensity  $\varepsilon \lambda_i$  and customers depart from the second queue (if not empty) at rate  $\varepsilon \mu_i$ . We denote the number of customers in the second queue by Y(t). The generator of (X(t), Y(t)) can be written as a QBD process by letting X(t) correspond to the phase of the process and letting Y(t) be the level. Letting  $\varepsilon \to 0$  corresponds to slow dynamics in the second queue, i.e. with slow transitions among levels.

The blocks of (5.1) are given by  $A_{j0} = \text{diag}\{\mu_0, \mu_1, ...\}$  and  $A_{j2} = \text{diag}\{\lambda_0, \lambda_1, ...\}$ and  $A_{j1}$  is the generator of an ordinary M/M/1 queue with arrival rate  $\lambda$  and service rate  $\mu$ . Since this corresponds to a homogeneous QBD, in view of the results in Section 5.2 we can apply Theorem 4.1 once we have determined the invariant distributions and deviation matrices of the levels (ergodic classes), which all correspond to the ordinary M/M/1 queue describing X(t). The invariant distribution is well known:  $\pi_{I,i} \equiv (1 - \rho)\rho^i$  for all levels I and phases i, with  $\rho = \lambda/\mu$ . As for (5.2) we can use the results of [17], giving the deviation matrix  $H_{i,j} = D(i, j, \rho, \mu)$ . We emphasize that in this case the aggregated chain and the ergodic classes of the unperturbed chain correspond to ordinary M/M/1 queues.

5.3.2. Priority queue with slow dynamics. Alternatively, the dynamics of the first queue could be slow. Let the arrival rate and service rate at the first queue be  $\varepsilon\lambda$  and  $\varepsilon\mu$  respectively, and the arrival and service rates at the second queue be  $\lambda_i$  and  $\mu_i$  respectively when X(t) = i. As in the above example, X(t) is the number of customers in the first queue. We again have a QBD process if we let X(t) correspond to the level and let Y(t) be the phase of the process. The block matrices in (5.1) are now given by  $A_{k0} = \text{diag}\{\mu, \mu, \ldots\}$  and  $A_{k2} = \text{diag}\{\lambda, \lambda, \ldots\}$  and  $A_{k1}$  is the generator of an ordinary M/M/1 queue with arrival rate  $\lambda_k$  and service rate  $\mu_k$ . Thus, the QBD process is not homogeneous.

In the unperturbed chain we have infinitely many classes, each (again) corresponding to a level of the QBD process. In the *I*th level the dynamics are those of the ordinary M/M/1 queue with arrival rate  $\lambda_I$  and service rate  $\mu_I$ . We assume that  $\rho_I := \lambda_I / \mu_I < r < 1$  for some  $r \in (0, 1)$ . This implies that Assumption 4.2 is satisfied with  $\alpha_I = 0$ ,  $\mathcal{V}_j = (\sqrt{1/r})^j$ ,  $\delta = 1 - (\sqrt{\mu_I} - \sqrt{\lambda_I})^2$  and  $b \ge \sqrt{1/r}$ . The deviation matrix of the ergodic classes is again that of an M/M/1 queue:  $H_{i,j}^{(I)} = D(i, j, \rho_I, \mu_I)$ . (Here we concentrate on the case where all classes of the unperturbed chain are ergodic. In this particular example it makes sense in some cases to allow  $\rho_I > 1$  for some  $\mathcal{I}$ , i.e. when the phase process requires level transitions (however infrequent) to guarantee ergodicity; see for instance [24].) Note that  $G^{(1)}$  has a simple structure, since  $A_{k0} = \mu \mathcal{I}$  and  $A_{k2} = \lambda \mathcal{I}$ . Assumption 4.4 is always satisfied, since in this example we have  $||G^{(1)}||_{\nu} \leq \lambda + \mu + 2\sqrt{\lambda\mu}$ . Finally, the deviation matrix of the aggregated chain is again that of the M/M/1 queue with arrival rate  $\lambda$  and service rate  $\mu$ :  $\Phi_{I,J} = D(I, J, \rho, \mu)$ , where as before  $\rho = \lambda/\mu$ .

We again note that both the aggregated chain and the ergodic classes of the unperturbed chain correspond to ordinary M/M/1 queues. Unlike the case when the second queue has slow dynamics, however, the ergodic classes of the unperturbed chain are not identical.

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